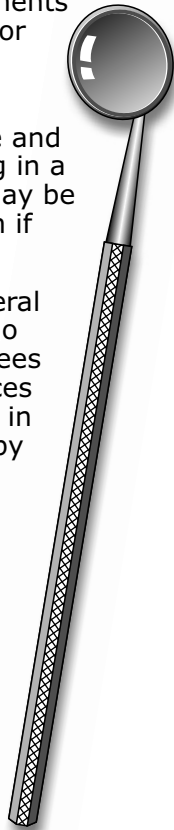


**Thank you for your interest in becoming a patient at the UNMC College of Dentistry. Following is some information you may find helpful.**

### Who will provide my care?

**Q**uality care could be provided at one of three levels:

- Dental and dental hygiene students provide care in well-supervised clinics. Fees are lower than in a private dental office, but appointments are longer and more often to complete treatment. At the student level your appointments will be one to four hours, less for children.
- Postgraduate students have already earned a dental degree and are receiving additional training in a specialty program. Your care may be provided in a specialty program if your needs require.
- Faculty Practice includes general practitioners and specialists who are on faculty at the College. Fees will be similar to private practices in the area. You may seek care in faculty practice from the start by calling 472-8950.



### What will my treatment cost?

**P**rior to any treatment you will be given an estimate of the fees. You will be asked to pay for each procedure when it is started. Payment is by cash, check, MasterCard or VISA. Patients with insurance must also pay at the time each procedure is started. We will file your insurance claims. Then you will be reimbursed by your insurance carrier for covered services.

### What about time involved?

**Y**our time is as important as ours. We will do everything possible to see you on time. In return we ask you to do the same for us. If you must be late or need to change an appointment please call 472-1333. Missed appointments could result in your being asked to withdraw as a patient. Clinic hours are generally 8 a.m. to 4:45 p.m., except during the summer when clinic hours are 8 a.m. to 3:45 p.m. Up to four hours may be needed at each appointment.

### What if I need emergency care?

**O**nce you've been accepted as a patient, the faculty and students are committed to keeping you comfortable during and after treatment. Emergency care is available during the weekdays by calling (402) 472-1301. After hours, on weekends, holidays and University vacations, you may arrange for emergency care by calling (402) 472-7211 and requesting "dental."

### What about infection control?

**T**he College of Dentistry practices the most current standard of infection control as recommended by the Centers for Disease Control and the American Dental Association. Additional information is available at the brochure displays in the reception area.

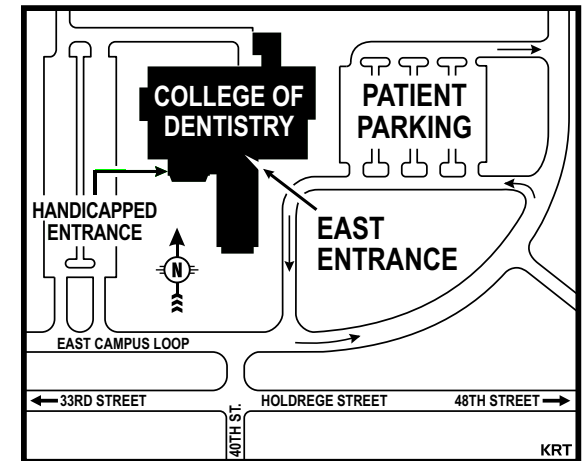
### Are you under age 19?

**B**y Nebraska law, a parent or legal guardian must consent to dental care for minors under age 19 (unless totally independent from parents). ***A parent or legal guardian must accompany a minor under age 19 to provide consent to care or no care will be provided.***

### Where is the College?

**T**he UNMC College of Dentistry Clinic is located on the East Campus of the University of Nebraska-Lincoln on the north side of 40th & Holdrege Streets. Signs will direct you to the patient parking lot on the east side of the college. Please enter through the main doors.

Parking for physically challenged patients is located on the west side of the college. A license or sticker is required to park in the handicapped spaces. An elevator is located just past the Dixon Lecture Hall. Please go to the upper level and turn right into the main lobby for the receptionist.



### If you have any questions please let us know.

**Clinic Information**.....(402) 472-1333

#### Appointments

Adult.....(402) 472-1301  
Children.....(402) 472-1305

#### Emergency Care

During Clinic Hours  
Adult.....(402) 472-1301  
Children.....(402) 472-1305  
After Hours.....(402) 472-7211

#### Account Services

Billing.....(402) 472-3015  
Insurance/Medicaid....(402) 472-1335

## What will happen at my first appointment?

**Y**our first appointment in the adult clinic will be for a comprehensive examination including radiographs (x-rays) and other services as time allows. Your student will work with faculty to develop a plan for your treatment and discuss costs with you, time required and your next visit.

**Please Note:** Not all patient needs fit the educational needs of our students. If you cannot be placed with a student, you will be informed of other options for care.

## What should I bring?

**W**e ask that you bring a current list of any medications you are taking and the name and address of your physician. You may also bring current radiographs (x-rays) though additional radiographs may be taken in order to properly diagnose your needs. Children cannot be left unattended in the reception area. Children may enter the treatment area only for their own dental appointments. We are sorry, but the college cannot provide childcare services. Parents are asked to remain in the reception area while children are being treated.

## Antibiotic Premedication

**P**lease inform the appointment clerk and assigned student **before** any scheduled appointment if a physician has recommended that you take an antibiotic before receiving dental care.

## Who can help me with questions?

**P**atient care coordinators are available to answer questions at: (402) 472-9456 or (402) 472-8347

## Patients at the UNMC College of Dentistry have rights to:

1. Considerate, respectful and confidential care.
2. Current and complete information about their oral conditions.
3. An explanation of recommended care and alternate care and the advantages, disadvantages, costs and time involved for each.
4. Informed consent to treatment and the option to refuse treatment with an explanation of risks of no treatment.
5. Availability of emergency, incremental and total care.
6. Timely, ongoing care until agreed treatment is completed.
7. Care that meets the standard of care for the dental profession including currently accepted infection control measures.
8. Access to a patient advocate to discuss or mediate concerns related to care.

UNIVERSITY OF  
**Nebraska**  
Medical Center

College of Dentistry

40th & Holdrege  
P.O. 830740  
Lincoln, NE 68583-0740  
[www.unmc.edu/dentistry](http://www.unmc.edu/dentistry)

# College of Dentistry

## Dental Clinic



University  
of Nebraska  
Medical Center

# Information for Patients