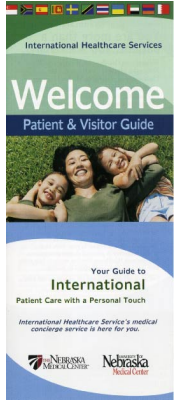




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Once you have decided to visit the University of Nebraska Medical Center/ The Nebraska Medical Center our office of International Healthcare Services will assist you in all travel and lodging arrangements to make your visit here as seamless as possible. We know that traveling away from home can be very stressful. It is our goal to provide you and your family with the best service available. Our staff and volunteers will also assist you in arranging for medical appointments, sightseeing, entertainment and shopping in the Omaha area to help make your journey more enjoyable.

We are here for you - for whatever your needs may be...

International Healthcare Services provides a level of service beyond expectations - comprehensive and culturally sensitive services for our International and US patients include all aspects of patients' and their families' medical and personal comfort. With the search for new and innovative treatments, our primary focus is people. Our healthcare providers and all of our employees put our patients and their families first — treating them with warmth and compassion — just as we would want our own family members treated. We provide inpatient and outpatient diagnosis and treatment of patients with cancer and related diseases in a comforting, friendly, state-of-the-art environment. Please contact at www.unmc.edu/international or by telephone (402) 559-3090.

Second Opinion

There often comes a time when you as a patient or even your home physician may wish to receive a second opinion regarding a diagnosis or treatment plan. Our world-renowned physicians in the areas of both adult and pediatric oncology and hematology, solid organ transplant, orthopedics, neurosurgery, otolaryngology, urology, gastroenterology, plastic and reconstructive surgery, staff the University of Nebraska Medical Center/The Nebraska Medical Center.

Our expert physicians and state-of-the-art laboratory facilities can help classify and diagnose all types of cancer. This evaluation can assist your physician and will help you to ensure you are receiving the best possible treatment for your condition. Fees are determined at the lowest possible cost and must be paid prior to case review. Most insurance companies will reimburse you the costs of a second opinion consultation. If you have interest in seeking a 2nd opinion please contact us.

Please visit our [Second Opinion](#) section for more information.

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Travel

We assists patients and their family members with travel arrangements to our facilities, including air transportation to Omaha. In addition, at the patient's request, we will assist with necessary paper work to obtain travel visa.

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International Air Ambulance

When requested, we will oversee arrangements for international jet ambulance services to bring patients to our hospital. Local helicopter ambulance service is also available.

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Appointments

When you decide to seek evaluation and/or treatment at The University of Nebraska Medical Center, International Healthcare Services will assist you in making your medical appointments. Your individualized care is our most important responsibility.

We focus on you, the individual, rather than just your physical condition. Your needs and those of your loved ones are our first concern. You may complete the following contact form and we will contact you either that day or the next business day to assist you with your arrangements.

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Airport Transportation

Omaha, Nebraska is a very friendly place. The Nebraska Medical Center is staffed with hundreds of volunteers specially trained to meet the needs of our patients. It is our goal, to provide you with any services you may require. Ground transportation to and from the airport can be arranged through our office.

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Accommodations

There are a number of options available to you for your stay here at the University of Nebraska Medical Center / The Nebraska Medical Center. The Lied Transplant Center offers a unique Collaborative Care Program, the first of its kind in the nation. Suites are available based on the type of treatment and care you require and of course occupancy at the time of check-in. We can assist you with reservations at local hotels near our campus, where special UNMC pricing has been negotiated.

We also have a local Ronald McDonald House very near our campus to provide a “home-away-from-home” for families of seriously ill children who are receiving treatment at our hospitals. Some children have to travel great distances to get the medical attention they need. In-hospital treatment may last one day, one year, or even longer. For the families of these children, accommodations can be hard to come by; options are often limited to costly hotels or unforgiving hospital chairs and benches.

The Ronald McDonald House provides a comfortable, supportive alternative for these families. It serves as a temporary residence near the medical facility where family members can sleep, eat, relax, and find support from other families in similar situations.

[Click here for list of Accommodations](#)

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Special Diets

We are sensitive to patients' and their families' special dietary needs and restrictions. We will coordinate those needs with the medical staff, providing suggestions for healthful and satisfying meals. We will assist you in obtaining regional foods from your specific international culture. Please let us know if you would like assistance in obtaining special foods during your stay.

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Business Resource Center

International Healthcare Services, in cooperation with The Lied Transplant Center, offers international patients and their families the complimentary use of an on-site resource center. This facility has a small library and is equipped with a fax machine, copier and computers with e-mail, Internet and World Wide Web connections. Guest services staff will be on hand to help locate web sites or chat rooms of medical interest to patients.

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Language Interpretation

We would like to encourage you to bring an English-speaking person with you if possible. Please let us know in advance if we need to arrange for an interpreter during medical appointments and consultations. If there is not a physical person who is fluent in your particular language available at the time of your appointment, we use the services of the professional telephone interpreters at Cyacom International. There is no charge for either service. Please let us know if you would like assistance in obtaining an interpreter.

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Financial Information

It is unfortunate but a sad reality that healthcare costs continue to rise. After our physicians have reviewed a patient's medical history, we will provide advance estimates for all charges. We will work side by side with your insurance company to obtain authorization for the treatments that you need. If insurance is not a possibility, our professional patient financial counselors will handle deposits and assist patients with other financial matters before, during and after their visit, including the completion of financial and other forms to facilitate settlement of a patient's medical expenses. We also provide notary services.

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Executive Health

We offer several comprehensive physical check-up options for international executives. One- or two-day physicals are tailored to meet the time constraints of busy executives and their families. Any special tests or appointments with our physicians can be scheduled at the same time as an executive physical. Please let us know if you would like assistance in obtaining information regarding our Executive Health Physicals.

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