

TRAVEL SAFETY TIPS

effective 9/2001

How to pack:

- Items that you have packed in the past may no longer pass through security. Knives of any sort are unacceptable. Remove items that may appear to be threatening (e.g., scissors).
- Make sure all suitcases and carry-on bags have completed name tags.
- You MUST bring a government-issued photo identification card or passport. You will not be allowed to check in without this. Also, make sure that the name on your ticket is the same as the name on your passport. (For married female students, it will be easier for you to have all your documentation under the same name, either your maiden name or married name, just be consistent.)
- If you have an E-ticket, bring your E-ticket and a printout of your E-ticket receipt or confirmation with you. If you can't produce printed evidence that you have a ticket, you may not be allowed through the security checkpoint. A confirmation number may not be sufficient; you will likely need a printed receipt or official confirmation notice.

Before you depart:

- Call your airline to reconfirm whether or not your flight is a.) still departing; or b.) departing on time. If you cannot reach the airline through its toll free number, check its website.

Checking in for your flight:

- Allow PLENTY of time to check in. The recommended minimum is now two hours prior to departure for domestic flights, and three-four hours prior to departure for international flights.
- Expect restricted airport parking. Some airports may require that you park off-site and take a shuttle to your terminal.
- Curbside check-in and off-site location check-in is no longer available.
- Do not leave baggage or vehicles unattended; airport security will be completing thorough sweeps of airport properties. Anything left unattended will be immediately removed.
- Expect to see an increased presence of law enforcement personnel outside the terminal and inside the building.
- All passengers will need to check in at the airport ticket counter.
- Unticketed passengers, without boarding passes will not be allowed beyond the security checkpoint.
- Have airline tickets, boarding passes and government photo IDs available to show at the security checkpoint.
- Be prepared to empty all your clothing pockets. Be prepared to demonstrate operation of electronic equipment such as cell phones, laptop computers, etc.
- Expect increased passenger and baggage searches. Wand checks and/or full body searches can be expected.

If your flight is cancelled or delayed:

- Airlines are not responsible for providing alternate transportation or accommodations when flight cancellations or delays are caused by circumstances beyond their control, including government orders or acts of war or terrorism. Airlines may, as a customer service gesture, help you locate accommodations or alternate transportation, but they have no legal obligation to provide any assistance or pay for alternate transportation or other costs occasioned by delays or cancellations. Airlines must either refund the amount you actually paid for your tickets, or allow you to use them on alternate flights once service resumes. This is their only legal obligation.
- Travel insurance policies vary in whether they cover expenses from flight cancellations or delays caused by government orders or acts of war or terrorism. Contact the claims department of your travel insurance company for advice on coverage and claims procedures. (Note: Medical evacuation and repatriation insurance, which UNMC students are required to have, is not to be confused with travel insurance.)

At the departure gate:

- Do not leave bags unattended.
- Expect to see law enforcement personnel and dogs.
- You will need your ticket, boarding pass and photo identification (again) to board the aircraft.
- Expect to see teams of individuals board the aircraft before general boarding in order to sweep the aircraft as an added security precaution.

Once on board:

- Expect to see random searches of service personnel, flight crew, equipment, and passengers.
- Be patient if the flight is delayed. Passenger boarding and baggage loading are being carefully coordinated by ground handling crews.

Upon arrival:

- Proceed through the terminal, beyond security. Meeting parties will be restricted to areas outside the security checkpoint.
- Have your luggage receipts available when retrieving luggage for verification.

Finally, be aware that different airports and different airlines have their own security measures that may differ slightly from those mentioned above.