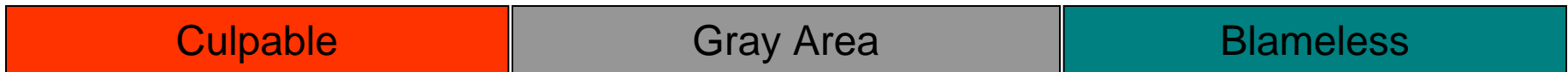
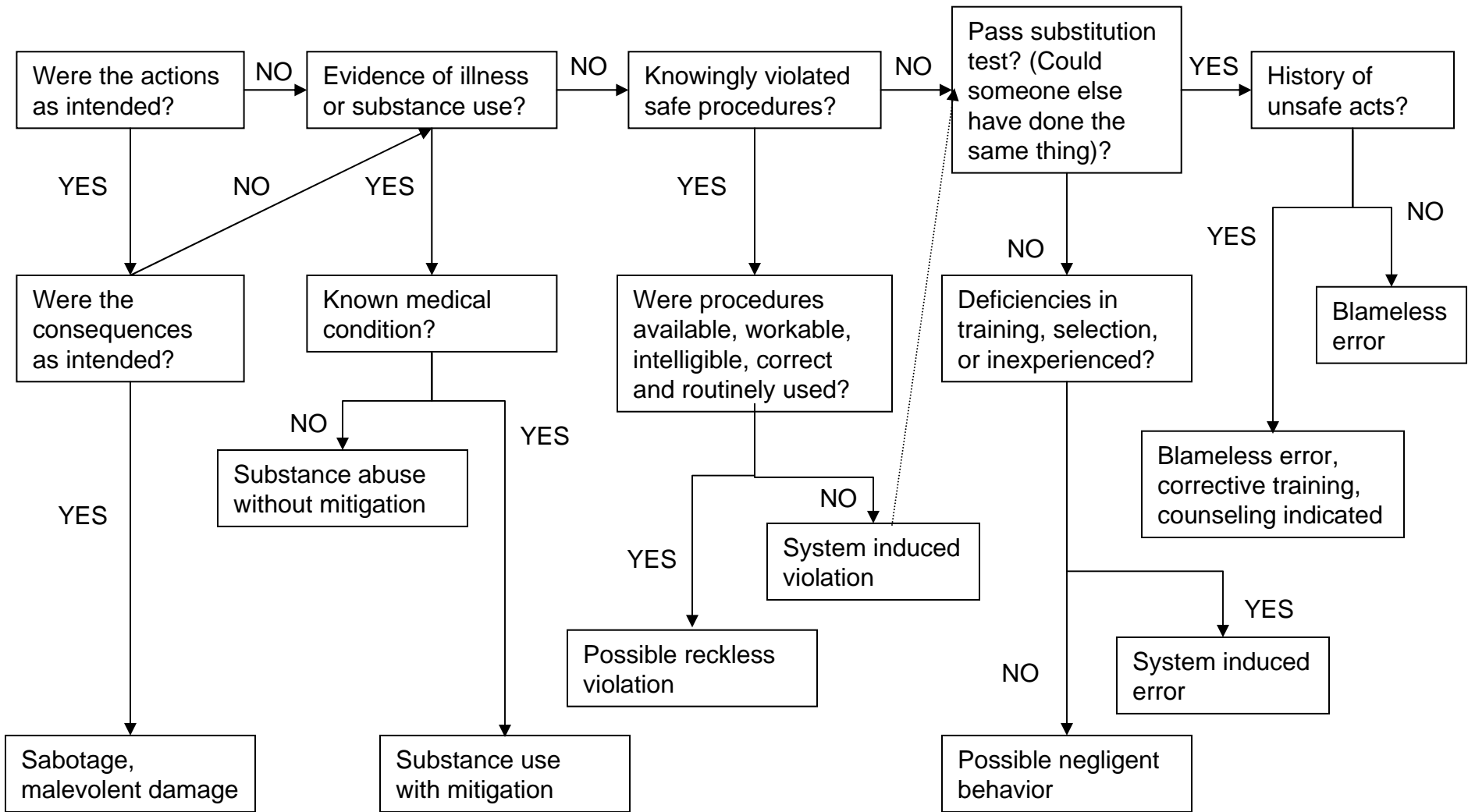


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Adapted from James Reason. (1997). Managing the Risks of Organizational Accidents.