HCAN
Health Center Association
OF NEBRASKA

There and Back Again

Solutioning for Successful Transitions of Care

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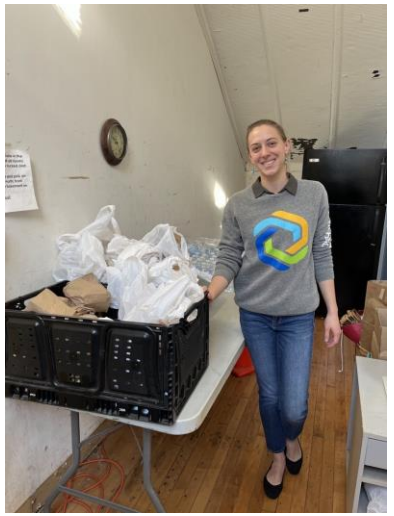
Introduction

- **Clinician**: Psych, maternal health & public health
- **Nurse Informaticist:** Informaticists are the translators between health care and data
- **Community Health Centers:** Help make sure that EVERYONE gets access to health care



Objectives

1. Describe stages of a patient's transition of care between inpatient, outpatient, and emergency services.
2. Identify pain points in that cause breakdowns in interagency communication.
3. Generate solutions for care coordination between organizations.

What is Backward Design?

An Ideal Team-Based Integrated Care Set up

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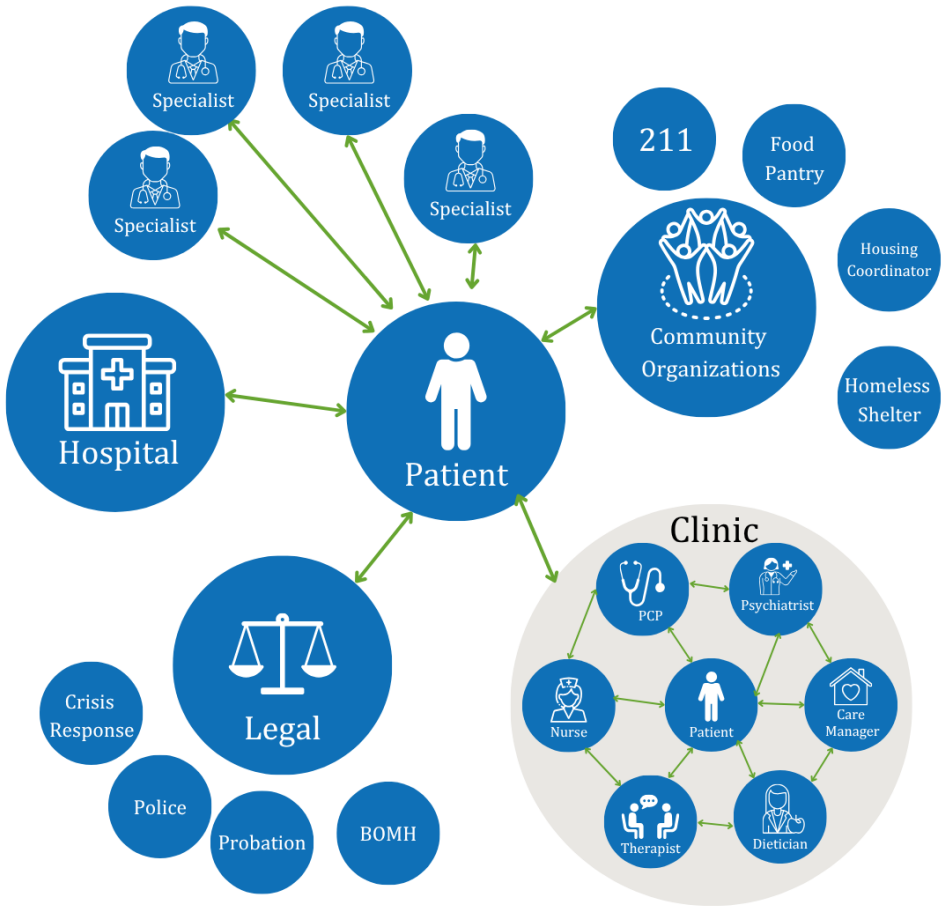
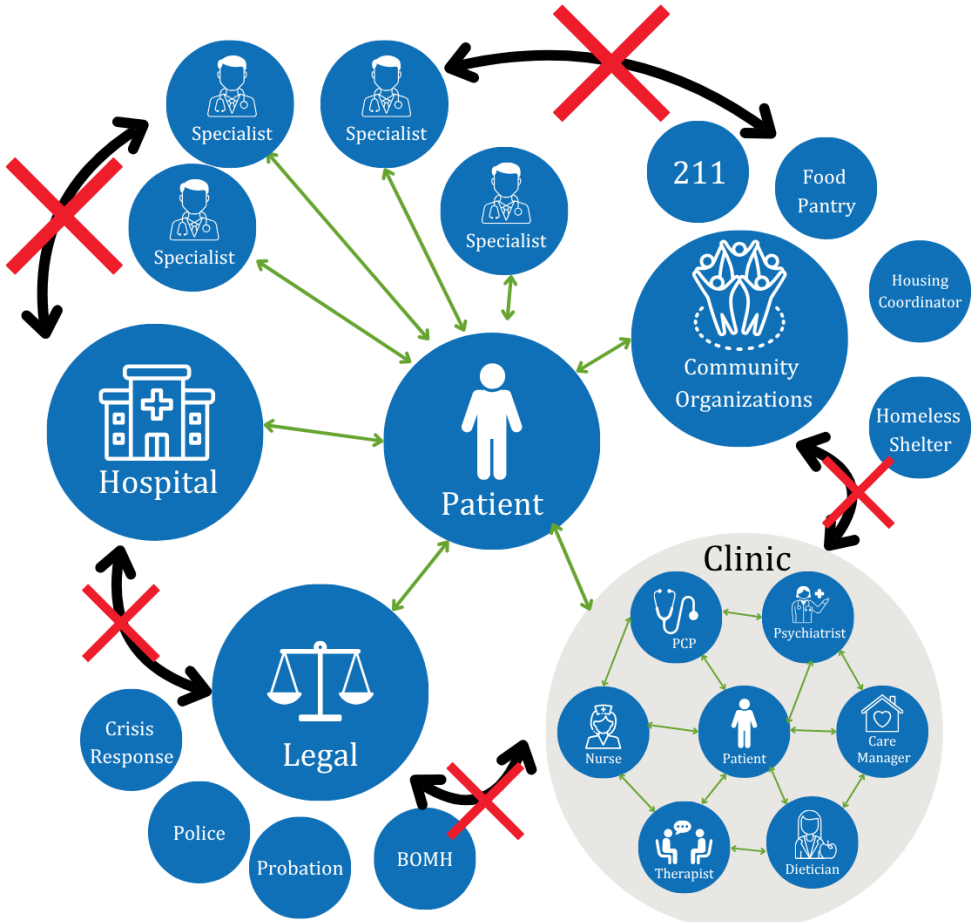
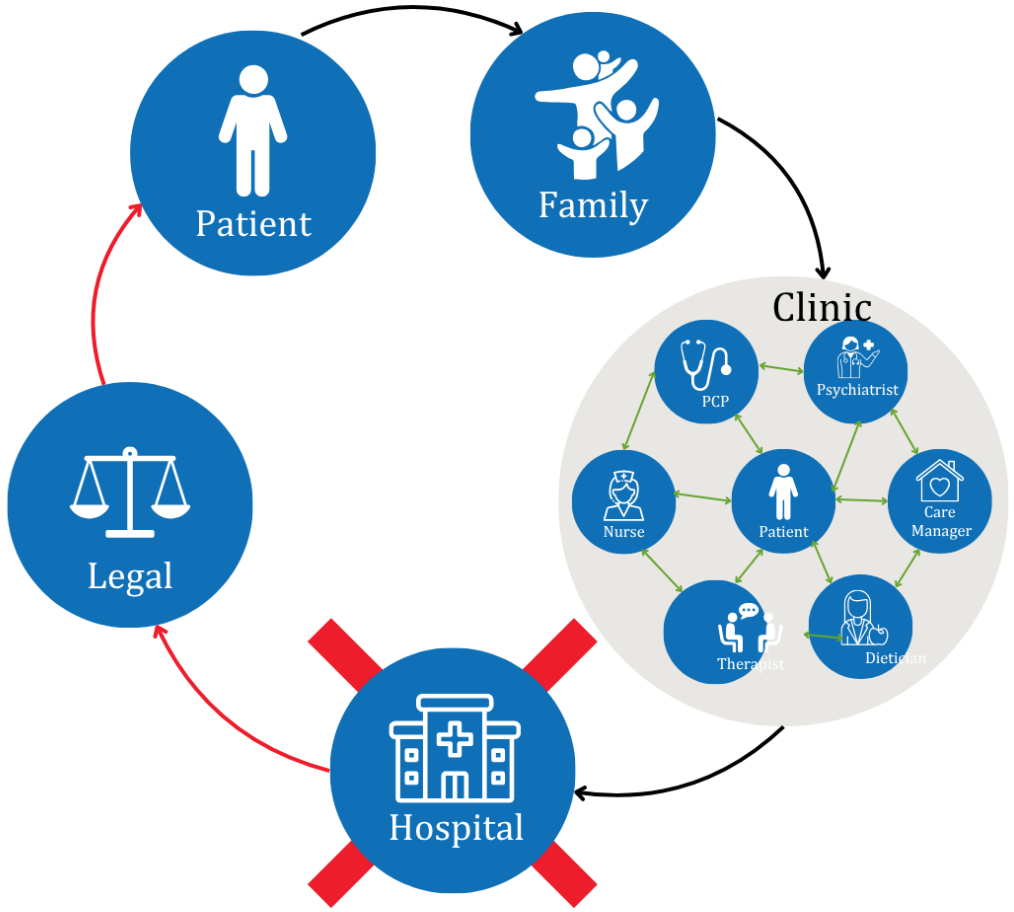
The Reality of the “TEAM”



The Reality of the “TEAM”



My “Why”



This is where the system broke.

We have the power to make this better.

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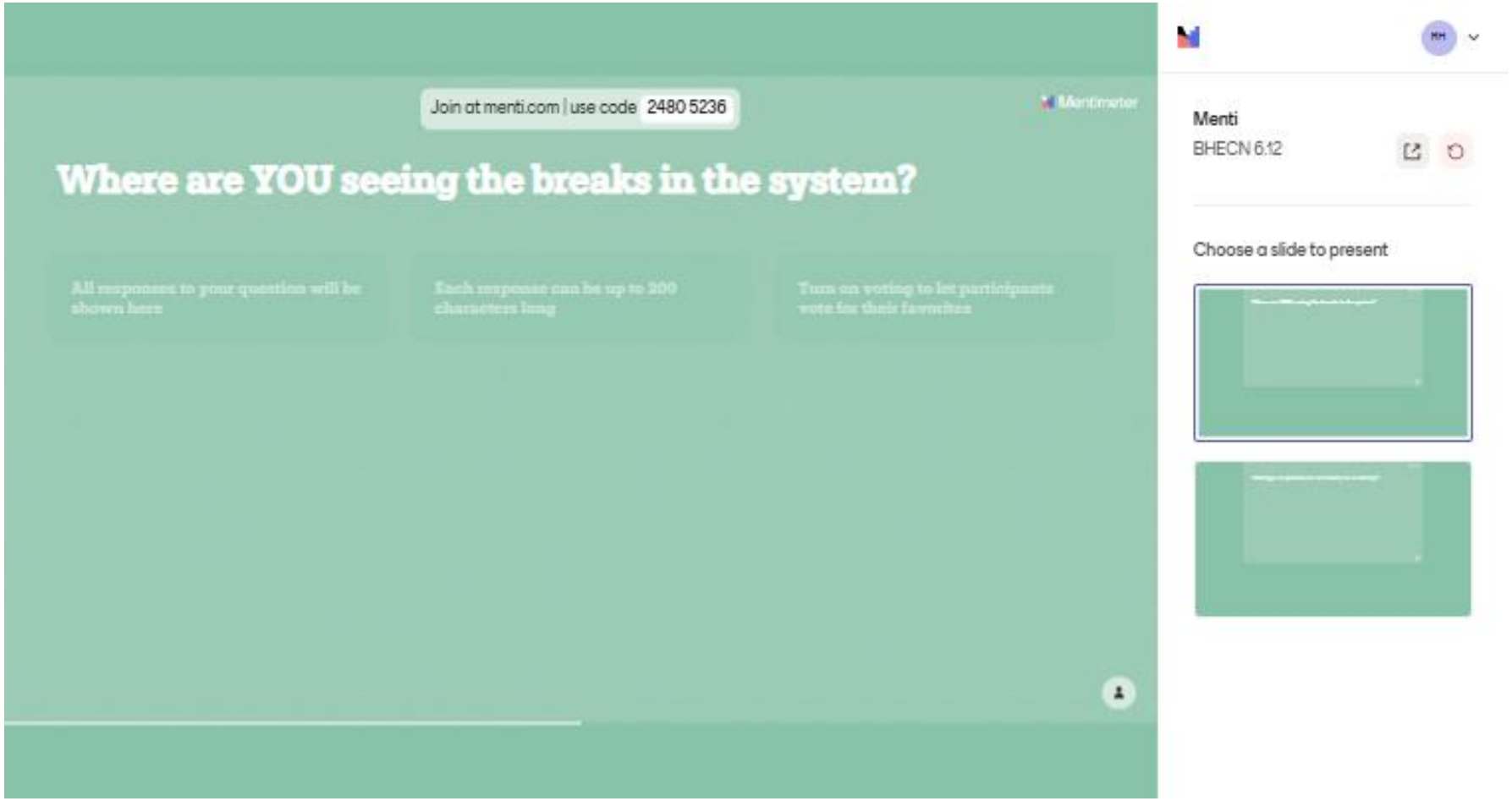
Where are YOU seeing the breaks in the system?



Breaks in the System

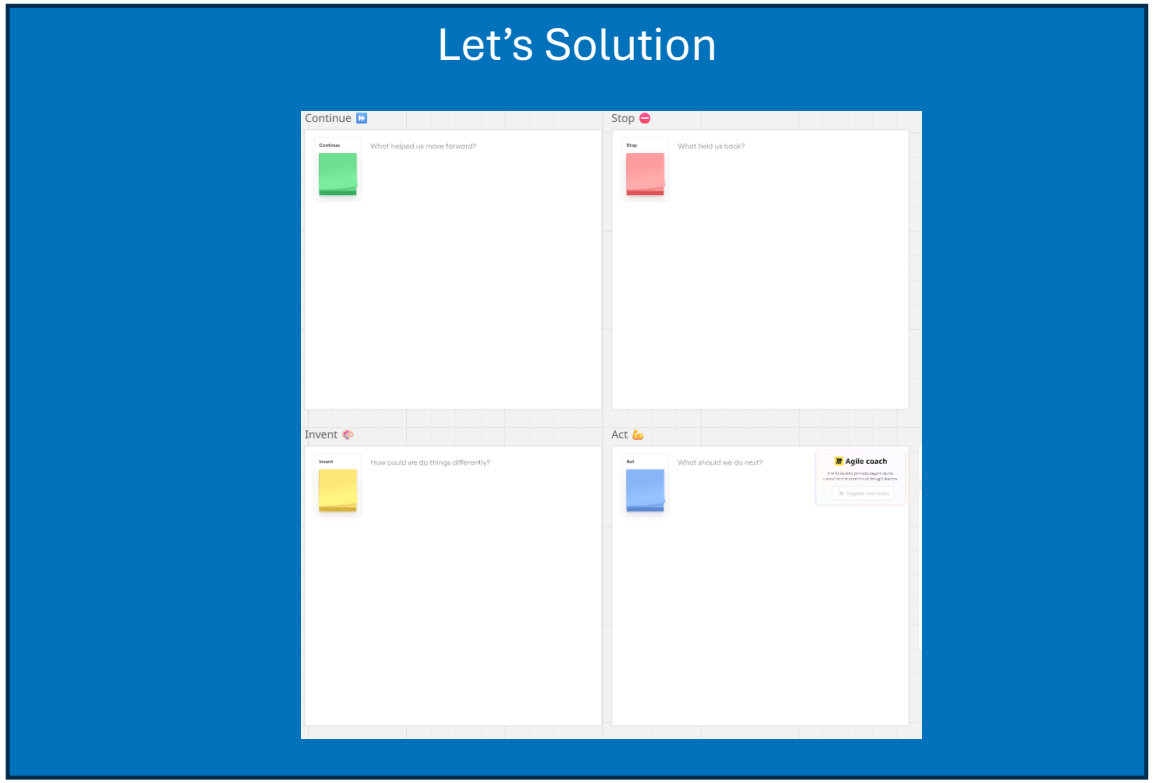
Individual
Fear & Disempowerment

Internal
Within an Organization

External
Between Organizations

Systems & Tech

Breakouts

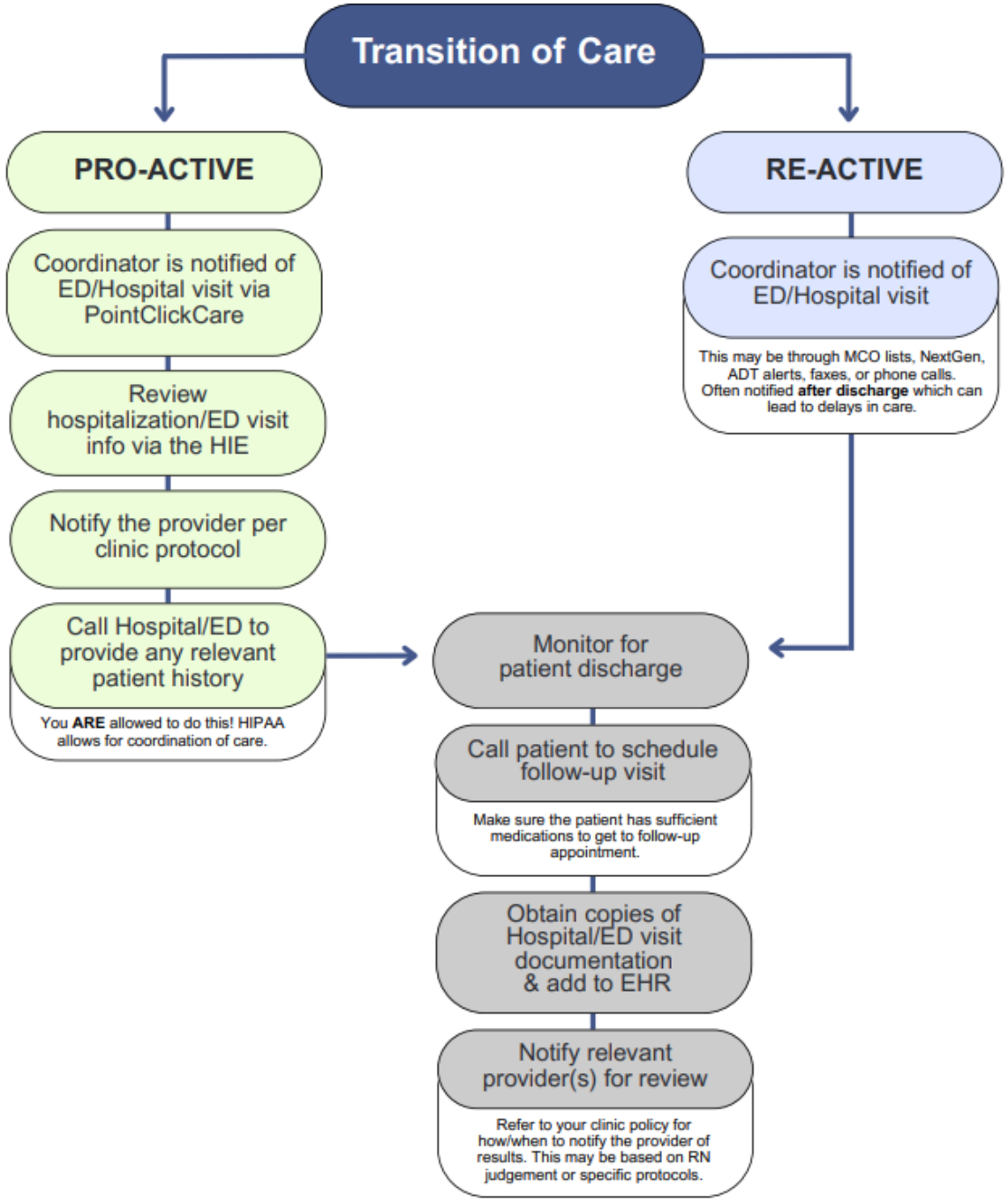

Let’s Solution
Continue
What helped us move forward?
Stop
What held us back?
Invent
How could we do things differently?
Act
What should we do next?
Agile coach

Internal Solutions:

Pro-active Care Coordination

1. Use available technology to know when patients are hospitalized.
2. Get direct phone numbers for key organizational contacts.
3. Offer support to the wider care team, even if they don't ask.

Make sure the patient knows who their care team is and how to contact them.



If we improve the system…

Improve patient experience

Avoid hospital stays

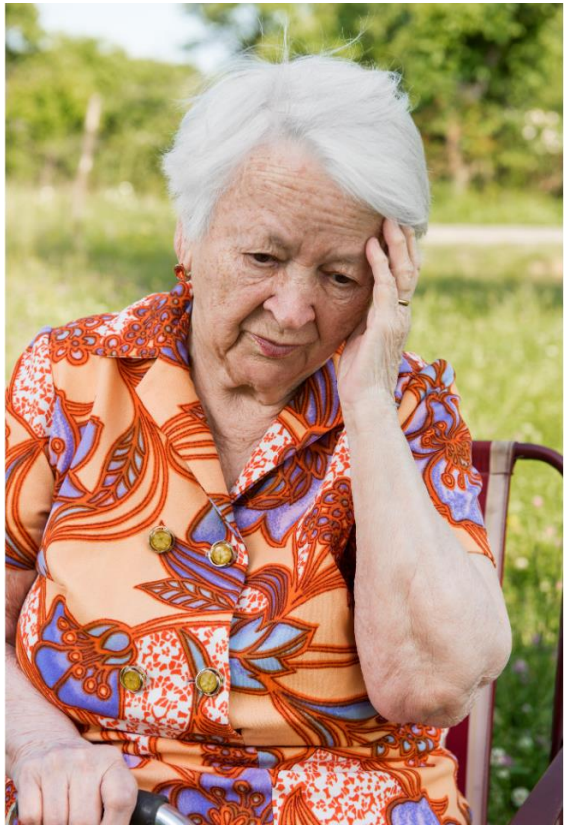
Support recovery

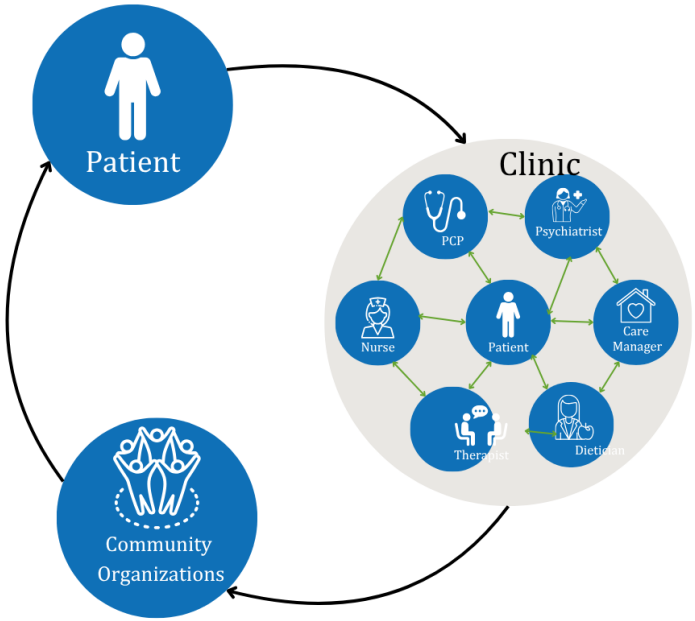
Prevent extra tests

Lower costs to the patient & system

…what can we do with it?

What Success Can Look Like





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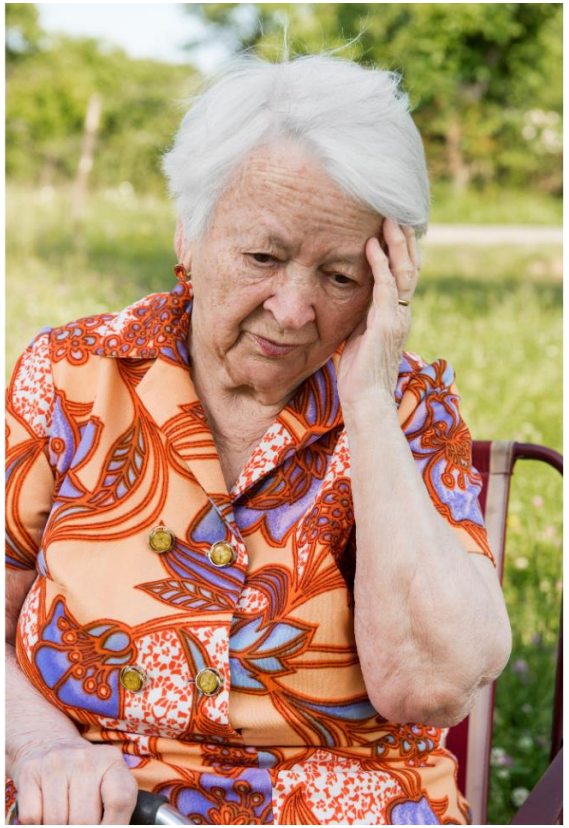
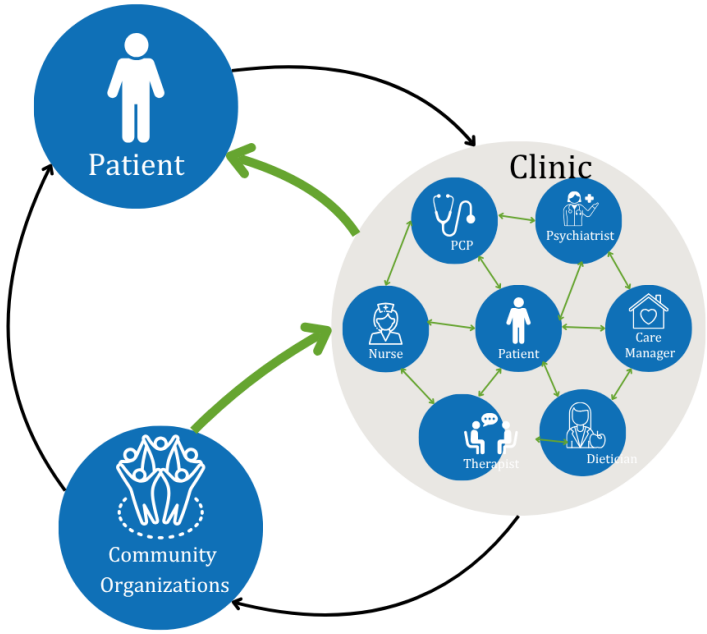
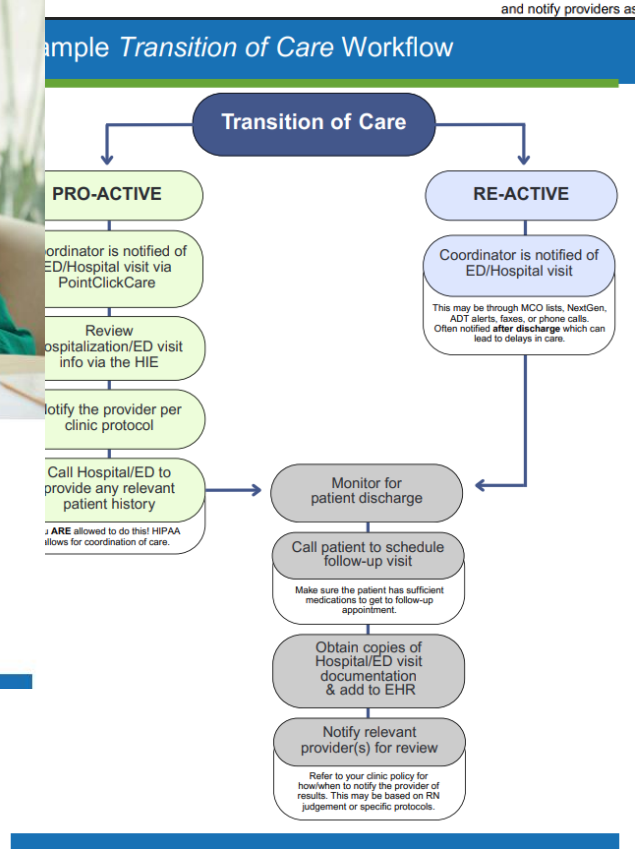


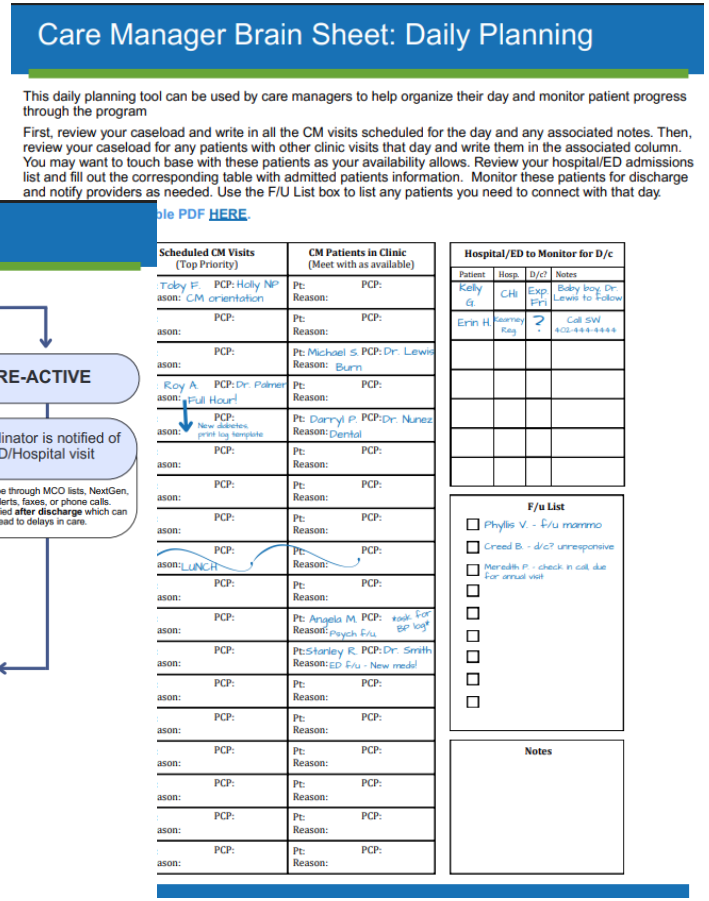


Questions?

Thank you for your time and attention!

Resources





https://hcanebraska.org/page/OnDemand