

Living Life with Continuous Glucose Monitors (CGMs)

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Life with a CGM



"No, that's not the fire alarm...
it's my CGM beeping!"



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Conflict of Interest:

- I have no actual or potential conflict of interest in relation to this presentation.
- The technology field for CGMs is rapidly changing. As a result, adoption of these technologies is gradually rising and healthcare providers needing to be aware.



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Resources:

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23. Guardian Connect [Package labeling]. Medtronic; 2018. Medtronic receives FDA approval for guardian connect with android devices. CloseConcerns. Published May 22, 2020
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Resources:

20. Physician fee schedule search. *CMS.gov*. Providers – authorization lookup. *Wellcare.com*. Coding and reimbursement: diabetes. *MedtronicDiabetes*. Continuous glucose monitoring. Policy number HS-138. *WellCare*. Professional continuous glucose monitoring: billing and reimbursement guide. *FreeStyle LibrePro*.
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5

Objectives

Describe the features of the CGMs available in the US

Identify patients that would be ideal candidates for CGMs


Understanding CGM reports

Describe billing opportunities available for healthcare providers



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- 
- CGM Background**
 - Guideline Recommendations
 - CGM Device Features
 - Patient Selection & Education
 - Data Interpretation Overview
 - Coverage and Billing Opportunities



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What is a CGM?

- *Continuous glucose monitor*
- Compact medical system that checks blood sugar readings consistently
- Readings every 1 – 5 minutes (15 min)
– 4 readings a day → 288+ readings a day
- Considered first step in artificial pancreas (1)



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SMBG vs CGM

	SMBG	CGM
Glucose measurement	Capillary reading	Interstitial reading
Lag time	No	Yes
Requires finger stick	Yes	Yes* Some require finger sticks for calibration, during blinded periods, confirmation of hypoglycemia
Overall assessment glucose management	Point in time	Directional arrows- trends Alarms

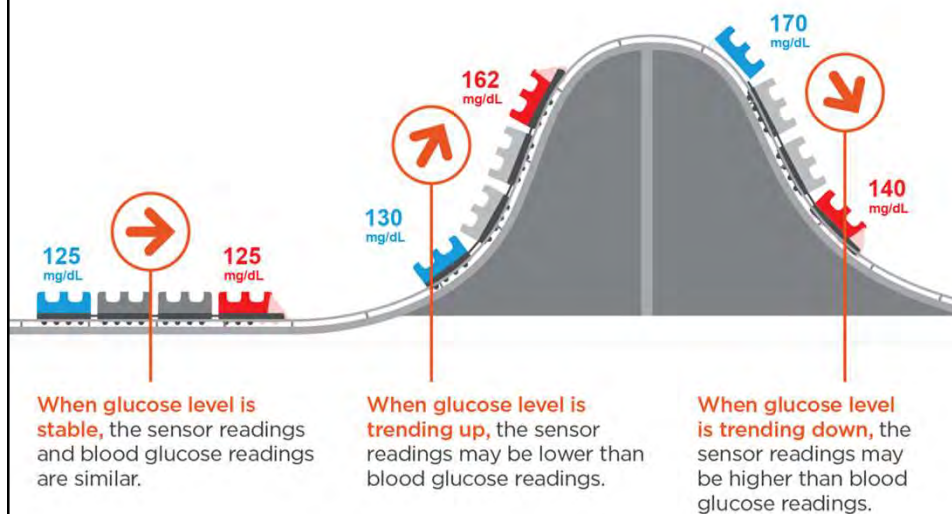
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SMBG: self-monitoring of blood glucose Reference 2



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The FreeStyle Libre Sensor measures ISF glucose instead of blood glucose. Here is an example to illustrate the lag between blood glucose and sensor glucose:



When glucose level is **stable**, the sensor readings and blood glucose readings are similar.

When glucose level is **trending up**, the sensor readings may be lower than blood glucose readings.

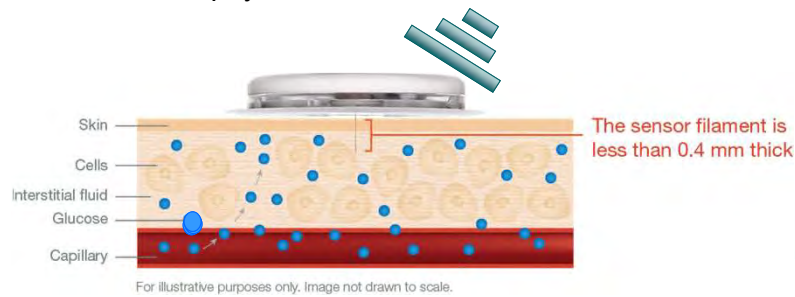
When glucose level is **trending down**, the sensor readings may be higher than blood glucose readings.

10 Reference 33

10

CGM Mechanism/Terminology

- **Sensor:** Filament inserted into the interstitial fluid
 - Back of arm, stomach, lower back (age-related)
- **Sensor** communicates with **transmitter**
 - Sends Bluetooth signal to **receiver**
- **Receiver:** digital readout of blood sugars
 - Phone or physical receiver



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Reference 3, 4, 5

11

CGM Types

Personal CGMs

- “Un-blinded”
- Used for insulin dosing and/or therapy adjustments

Professional CGMs

- “Blinded”
- Used to identify trends, detect problems related to diabetes control, change in medication or for patients that might not be good candidates for personal
- May help patients qualify for personal CGM

Flash

- Values stored in sensor
- FreeStyle 14-day® and Libre 2®

Real-time

- Automatically transmit data
- Dexcom, Senseonics, Medtronic, FreeStyle Libre 3®

iCGM

- Integrated continuous glucose monitoring system
- Upgraded designation for use in automated insulin dosing systems

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Reference 6

12

Professional CGMs

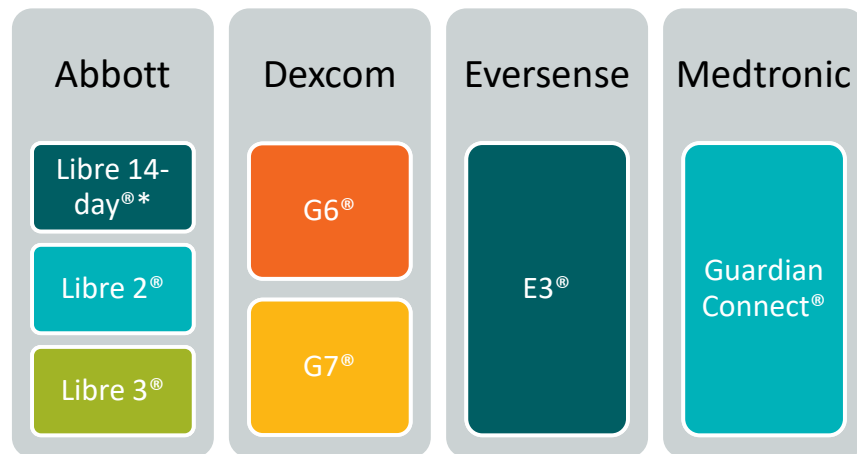
- “Blinded CGMs”
- Used to identify glucose trends
- Option for patients whose insurance does not cover personal CGMs or additional supportive data needed for insurance coverage (7)
- Products:
 - FreeStyle Libre Pro®
 - Dexcom G6 Pro®
 - Medtronic-lpro2



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Available CGM Devices in the US



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- CGM Background
- **Guideline Recommendations**
- CGM Device Features
- Patient Selection & Education
- Data Interpretation Overview
- Coverage and Billing Opportunities



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ADA Guidelines, 2023

Patients MUST have SMBG ability and ability to use device

**SHOULD
be
offered
CGM**

- Multiple daily insulin injections or continuous insulin infusion
- Basal or bolus insulin alone

Choice of device is patient-specific

17 SMBG = self-monitoring of blood glucose Reference 8

17

American Association of Clinical Endocrinologists and American College of Endocrinology – 2021

CGM Recommended

- Intensive insulin regimen (3+ injections or pump)
- Problematic hypoglycemia (frequent/severe, nocturnal, hypoglycemia unawareness)
- Children and adolescents
- Patients who are pregnant and on intensive insulin regimens
- Gestational DM on insulin

May be Recommended

- Gestational DM not on insulin
- Patients with type 2 diabetes on less intensive regimens

18 DM: diabetes mellitus

Reference 9

18

Evidence for use in T1DM

Change in A1c

↓ 0.4% - 1.0%

Decreased time in hypoglycemia

↓ 2% - 46%

Increase in patient satisfaction

Yes

19

Reference 10

Reference 9



19

Evidence for use in T2DM

Significant change in A1c

Multiple daily injections;
basal only;
oral

rtCGM &
isCGM

Decreased time in hypoglycemia

Multiple daily injections


isCGM

20


Reference 10



20



- CGM Background
- Guideline Recommendations
- CGM Device Features**
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- Coverage and Billing Opportunities



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21

Accuracy of CGMs

- Mean Absolute Relative Difference (MARD)
 - Average of absolute error
- MARD <10% considered safe for insulin dosing
 - No goal mandated for FDA approval
 - Some concern about mathematical limitations
 - MARD % do vary depending on study but all within the range.

	MARD (%)
DexcomG6®	9.8%
DexcomG7®	8.2%
Eversense E3®	8.5%
FreeStyle Libre®	9.4%
FreeStyle Libre2®	9.3%
FreeStyle Libre3®	9.2%
Medtronic®	8.9 – 9.6%

22 Reference 36

22

Device Features

- Trend arrows
- Alarms
- Pump interoperability
- Calibration
 - Unless noted otherwise, CGMs should not be calibrated unless system requests calibration OR SMBG reading highly differs from CGM



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Trend Arrows

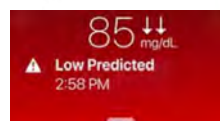
- Visual representations of aggregate trend data
- Calculations and angle unique to each system
- Point in time vs long-term



A trend arrow showing the direction your glucose is heading

A number representing your current glucose reading

A trend graph depicting the latest 8 hours of glucose history



Number



Arrow



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24

Trend Arrows for all CGMs

Dexcom G5/G6*		Guardian Connect		FreeStyle Libre		Eversense	
Arrow	Meaning	Arrow	Meaning	Arrow	Meaning	Arrow	Meaning
↑↑	Glucose rapidly rising >3 mg/dL/min >0.2 mmol/L/min	↑↑↑	Glucose rapidly rising >3 mg/dL/min >0.2 mmol/L/min	—	—	—	—
↑	Glucose rising 2-3 mg/dL/min 0.1-0.2 mmol/L/min	↑↑	Glucose is rising 2-3 mg/dL/min 0.1-0.2 mmol/L/min	↑	Glucose rapidly rising >2 mg/dL/min >0.1 mmol/L/min	↑	Glucose rapidly rising >2 mg/dL/min >0.1 mmol/L/min
↗	Glucose slowly rising 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↑	Glucose slowly rising 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↗	Glucose rising 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↗	Glucose slowly rising 1-2 mg/dL/min 0.06-0.1 mmol/L/min
→	Glucose steady Increasing/decreasing <1 mg/dL/min <0.06 mmol/L/min	—	Glucose steady Increasing/decreasing <1 mg/dL/min <0.06 mmol/L/min	→	Glucose steady Increasing/decreasing <1 mg/dL/min <0.06 mmol/L/min	→	Glucose steady Increasing/decreasing <1 mg/dL/min <0.06 mmol/L/min
↘	Glucose slowly falling 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↓	Glucose slowly falling 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↘	Glucose slowly falling 1-2 mg/dL/min 0.06-0.1 mmol/L/min	↘	Glucose slowly falling 1-2 mg/dL/min 0.06-0.1 mmol/L/min
↓	Glucose falling 2-3 mg/dL/min 0.1-0.2 mmol/L/min	↓↓	Glucose is falling 2-3 mg/dL/min 0.1-0.2 mmol/L/min	↓	Glucose rapidly falling >2 mg/dL/min >0.1 mmol/L/min	↓	Glucose rapidly falling >2 mg/dL/min >0.1 mmol/L/min
↓↓	Glucose rapidly falling >3 mg/dL/min >0.2 mmol/L/min	↓↓↓	Glucose rapidly falling >3 mg/dL/min >0.2 mmol/L/min	—	—	—	—

*Arrows appear differently in G5/G6 touchscreen receiver and smartphone displays.

25 Reference 31



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Alarm Basics

- Current
 - Blood glucose
 - Rate of change
- Predictive (fall/rise)
- Personalize alarm settings
 - Higher in geriatrics, “brittle” patients, hypoglycemia unawareness



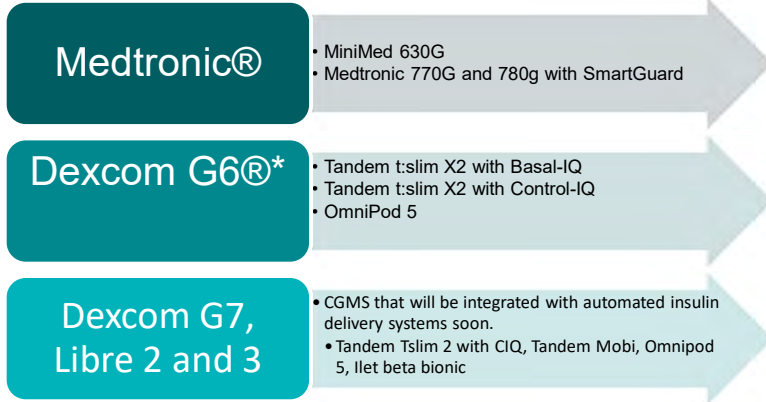
26 Reference 32



26

Pump Integration

- Includes algorithms to automatically adjust insulin rates or completely suspend insulin in response to CGM readings



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Dexcom G6®



28 Image courtesy of Google Images

28

Dexcom G6®

Approved ages	• 2+ years old
Pump Integration	• Tandem T-Slim, Omnipod 5, Medtronic Minimed 670, Medtronic Beta Bionic
Calibration	• No
Dose insulin	• Yes
Insertion site	• Abdomen (back of arm, upper buttock)
Duration	• 10 days
Alarms	• High, low, predictive
Apps	• Android, Apple
Interacting Substances	• Acetaminophen: doses >1g every 6H • Hydroxyurea

29 Reference 11

29

Dexcom G7®

Dexcom G7



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Image courtesy of Google Images

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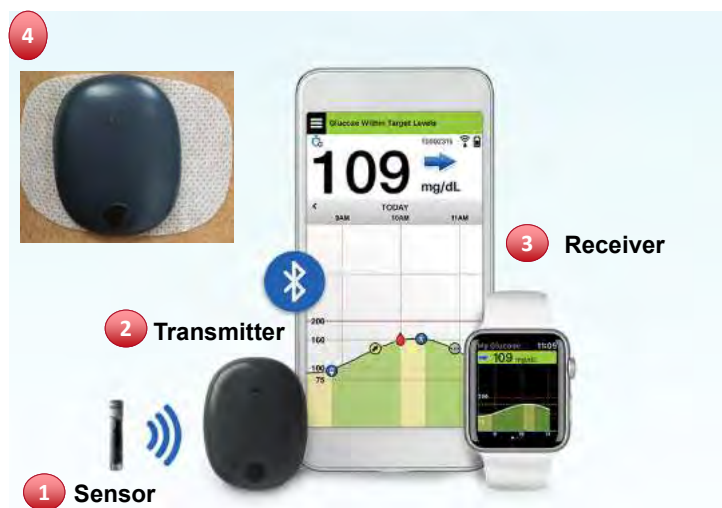
Dexcom G7[®]

Approved ages	• 2+ years old
Pump Integration	• Coming soon
Calibration	• No
Dose insulin	• Yes
Insertion site	• Back of arms (7+), upper buttocks (2-6 years old)
Duration	• 10 + .5 days
Alarms	• High, low, predictive, delayed notifications
App	• Android, Apple
Interacting Substances	• Unclear; suspect same as G6

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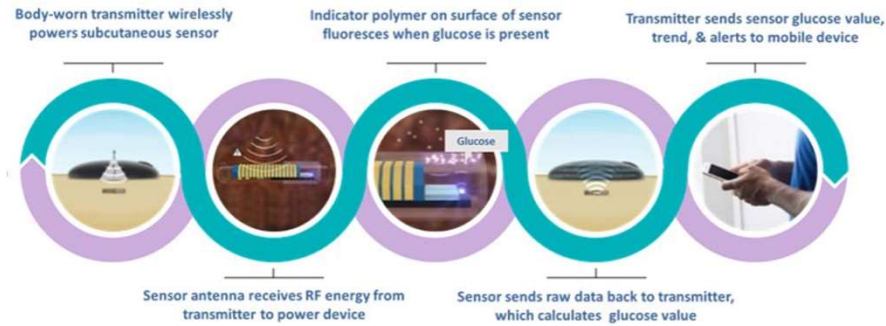
Eversense E3[®]



32 Reference 14

32

Eversense® Mechanism

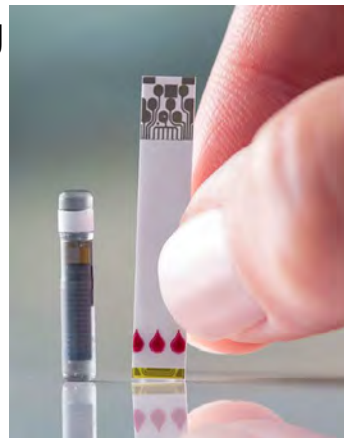


33 Reference 15

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Warm-Up Period – Eversense®

- Contains a drug-eluting silicone ring
- Releases dexamethasone acetate
 - Minimize the inflammatory effect



Reference 16

34

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Eversense E3[®]

Approved ages	• 18+ years
Pump Integration	• No-hopefully soon
Calibration	• 3 phases
Dose insulin	• Yes
Insertion site	• Upper arm
Duration	• 180 days
Alarms	• High, low, predictive*
App*	• Android, Apple
Interacting Substances	• IV Mannitol or sorbitol • Tetracyclines • Long-term dexamethasone

• **Initial:** 4 calibrations in 2-24 hours
• 2 calibrations per day for at least first 21 days
• Then 1-2 calibrations per day

35 Reference 17

35

FreeStyle Libre 2[®]



36 Reference 12

36

FreeStyle Libre 2[®]

Approved ages	• 4+ years
Pump Integration	• No-coming soon-different version
Calibration	• No
Dose insulin	• Yes
Insertion site	• Back of upper arm
Duration	• 14 days
Alarms	• Real-time
App	• Apple, Android
Interacting substances	• Ascorbic Acid (>500mg/day)

37 Reference 13



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FreeStyle Libre 3[®]

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Receiver



1

Sensor/
Transmitter



38 Reference 13



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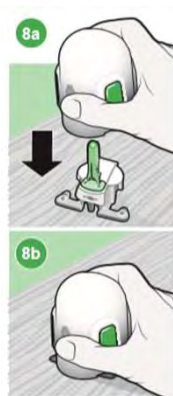
FreeStyle Libre 3[®]

Approved ages	• 4+ years
Pump Integration	• No-coming soon
Calibration	• No
Dose insulin	• Yes
Insertion site	• Back of upper arm
Duration	• 14 days
Alarms	• Real-time
App	• Apple, Android
Interacting substances	• Ascorbic Acid (>500mg/day)

39 Reference 13

39

Medtronic Guardian Connect Sensor 3[®]



3 Applicator



4 Sugar IQ App

2 Receiver



1 Sensor/Transmitter

Guardian Sensor 3 measures glucose levels under your skin.

Guardian Connect transmitter connects to your glucose sensor and sends glucose readings to your app.

Guardian Connect app shows glucose readings on your own cellular phone or mobile device.

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Medtronic Guardian Connect Sensor 3[®]

Approved ages	• 14 – 75 years old
Pump Integration	• Yes*
Calibration	• Every 12 hours*
Dose insulin	• No*
Insertion site	• Back of upper arm, stomach
Duration	• 7 days
Alarms	• Real-time
App	• Apple and Android*
Interacting Substances	• Acetaminophen (any dose) • Alcohol

41 Reference 19

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Medtronic Guardian Connect Sensor 4[®]

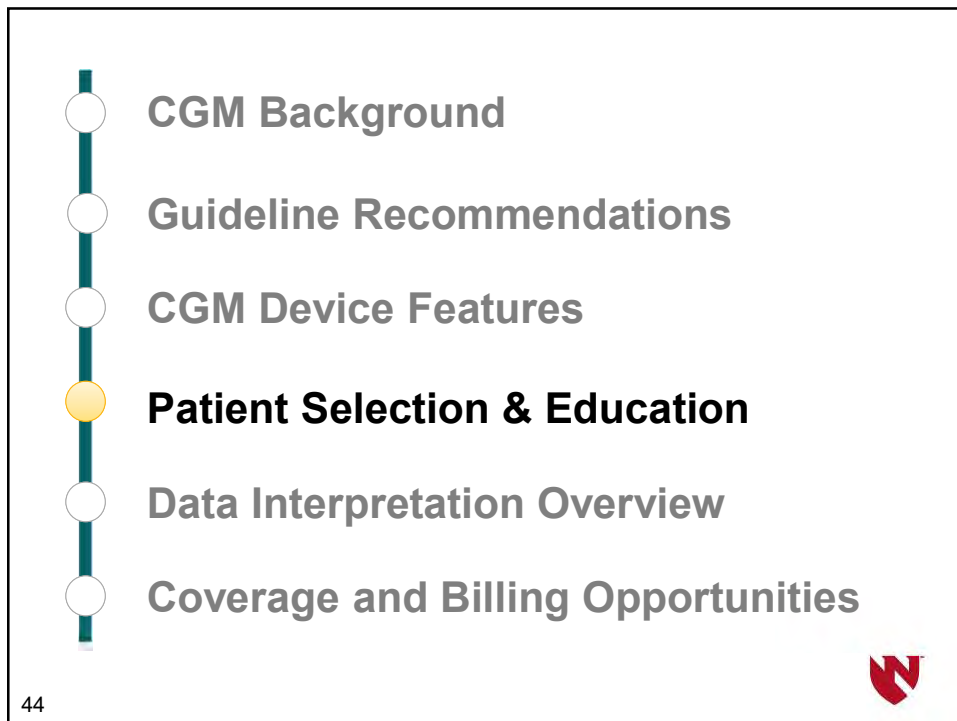
Approved ages	• 14 – 75 years old
Pump Integration	• Yes*-780g
Calibration	• One time to get into Smart Guard then as needed
Dose insulin	• Yes
Insertion site	• Back of upper arm, stomach
Duration	• 7 days
Alarms	• Real-time
App	• Apple and Android*
Interacting Substances	• Acetaminophen (any dose) • Alcohol

42 Reference 19

42



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45

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Patient Selection

Supportive
data for
disease state

Patient
psychology
and behaviors



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American Association of Diabetes Educators

Should be considered if:

- Adequate insurance coverage/able to afford copays
- Hypoglycemia unawareness, frequent/severe hypoglycemia, nocturnal hypoglycemia.
- Suspected eating disorders
- Pre, peri, post-pregnancy
- Interested in improving diabetes management

May pose challenges for:

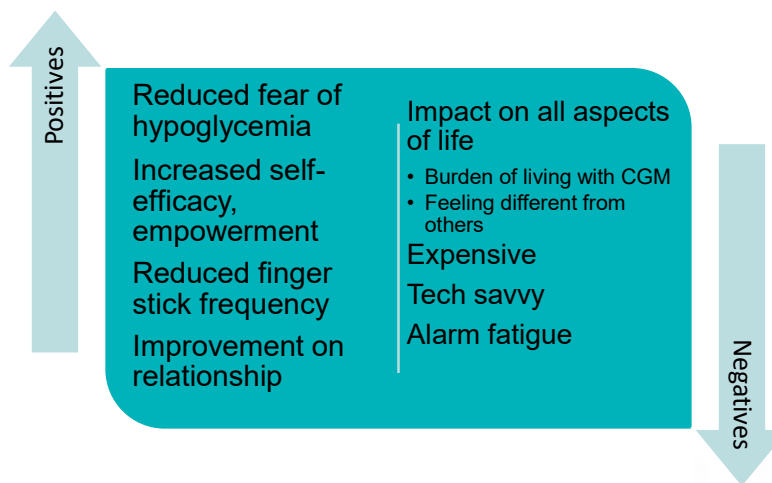
- CGM costs unaffordable
- Extreme anxiety/paranoia about hypo and hyperglycemia
- Significant body image issues
- Disengaged with self-care
- Unmanageable skin allergies/reactions to adhesives

47 Reference 28



47

Psychological Impact of CGMs



Reference 29



48

Selecting the Ideal Patient

Lower
diabetes
distress

Higher
diabetes
distress

Lower self-
efficacy

Higher self-
efficacy

Negative
attitudes towards
technology

Positive attitudes
towards
technology

Reference 30
49



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**CGMs REQUIRE
EDUCATION**

**Although Dexcom and
Libre are marketed as
self-start*

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Patient Education Recommendations

“Set the Stage”

- Basic mechanism
- Calibration requirement
- Insulin action time
- Goals
- Managing emotions
- Continuous education access

Initiation

- Calibration requirements
- SMBG technique
- Sensor-specific review
- Trend arrows and data interpretation
- Application

Refresher

Addressing Education Myths

- No longer require traditional finger stick testing
- CGM automatically adjusts glycemic therapies
- Allow for less patient engagement in diabetes management
- CGMs are easy to use

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Reference 34



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Patient Education Recommendations

“Set the Stage”

- Basic mechanism
- Calibration requirement
- Insulin action time
- Goals
- Managing emotions
- Continuous education access

Initiation

- Calibration requirements
- SMBG technique
- Sensor-specific review
- Trend arrows and data interpretation

Refresher

- Marketed for home starts without education
- Many topics are difficult to understand
- Patients need resource for questions and problems with device

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Reference 34



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Patient Education Recommendations

“Set the Stage”

- Basic mechanism
- Calibration requirement
- Insulin action time
- Goals
- Managing emotions
- Continuous education access

Initiation

- Calibration requirements
- SMBG technique
- Sensor-specific review
- Trend arrows and data interpretation

Refresher

- Review data, including how it is interpreted
- Identify potential problem areas with use

53 Reference 34

53

CGM Issues

- That one patient that doesn't understand why his cgm won't stay on!!



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Attachment Assistance

Skin Barrier

- Chemical or physical barrier between a patient and their device
- As device wear time increases, skin reactions increase
- Skin Tac™

Skin Adhesive

- Chemical or physical aid used to enhance adhesion
- Adhesion time threatened by extended wear time, sweat, patients bumping/pulling on device
- Skin Tac™, Matisol, adhesive patches, Tegaderm

*Manufacturer education handouts

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Attachment Assistance



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CGM/Skin Irritation

- **Items to use BEFORE putting on next site/sensor:**
- Milk of magnesia works well to help heal up the skin as well as works like a barrier. It's the least expensive so you would take a q-tip and spread a thin layer on the skin, let it dry and then put the cgm/tape on top of this. You can also use the milk of magnesia with a thin layer on the skin after you remove the cgm for skin irritation.
- Some people are also able to just use Flonase nasal spray/Clearispray to the area for protection. Apply 1 puff of flonase to the area of skin and let it dry then apply the cgm.
- Consider putting tape down first with cgm on top of that-under patch, hydrocolloid bandaid, Hy-tape



Removal:

- When removing site - but sure to use baby oil or calendula-soaked cotton ball to soften the adhesive. Uni-solve or glue remover to help with irritation.
- If having issues after site removal, you can use Benadryl ointment/cream to minimize swelling and irritation.

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CGM/Skin Irritation

- **Here's a more detailed thing that you could try but involves a lot more steps:**
- 1. Wash area with warm water and antibacterial soap-no use alcohol-based soap
- 2. Completely dry the area
- 3. Apply one puff of flonase
- 4. Apply thin layer of cavilon barrier cream/Milk of magnesia and let this dry
- 5. Apply tegaderm HP 6x7
- 6. Place dexcom on top/thru the tegaderm and can apply an overlay patch or tegaderm on top.
- 7. When wet-blow dry with dryer
- 8. When removed apply hydrocortisone cream
- 9. Remove adhesive with calendula oil or baby oil

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- CGM Background
- Guideline Recommendations
- CGM Device Features
- Patient Selection & Education
- **Data Interpretation Overview**
- Coverage and Billing Opportunities

59



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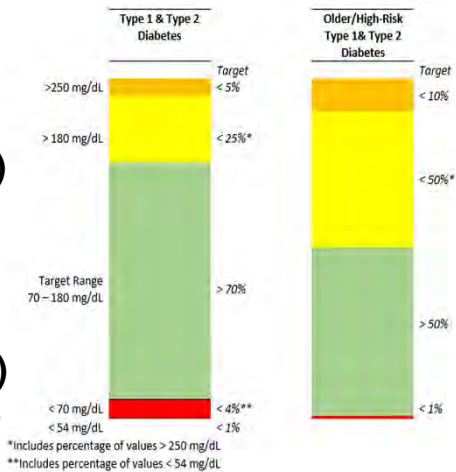
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Terminology

- **Time in range (TIR)**
 - Relates to prevalence, severity of diabetes complications, A1C
- **Time above range (TAR)**
 - Level 1 hyperglycemia: 181 – 250 mg/dL
 - Level 2 hyperglycemia: > 250 mg/dL
- **Time below range (TBR)**
 - Level 1 hypoglycemia: 54 – 69 mg/dL
 - Level 2 hypoglycemia: < 54 mg/dL



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Reference 21

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Terminology

Data Sufficiency

Glucose Management Index (GMI)

- Estimated A1c

Glucose Variability (GV)

- Coefficient of variation (CV)
 - <36%
- Standard deviation (SD)

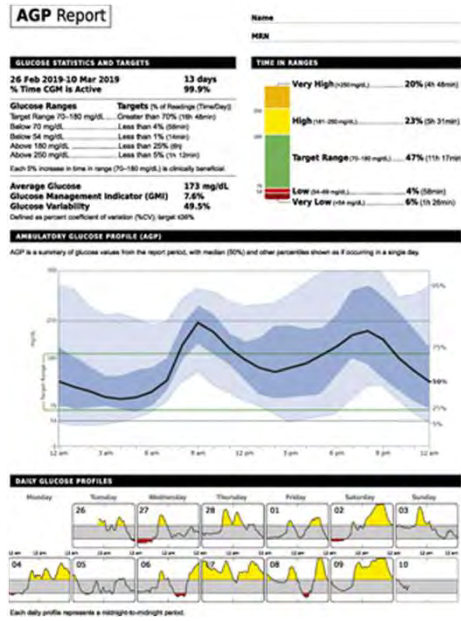
62 Reference 22

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Ambulatory Glucose Report

Consider geriatric patient BG. Recent A1c and GMI at 7.6%; goal 7.5%

Current regimen:
Metformin XR 500mg – 2 tabs PO BID
Lantus 10 units subq daily

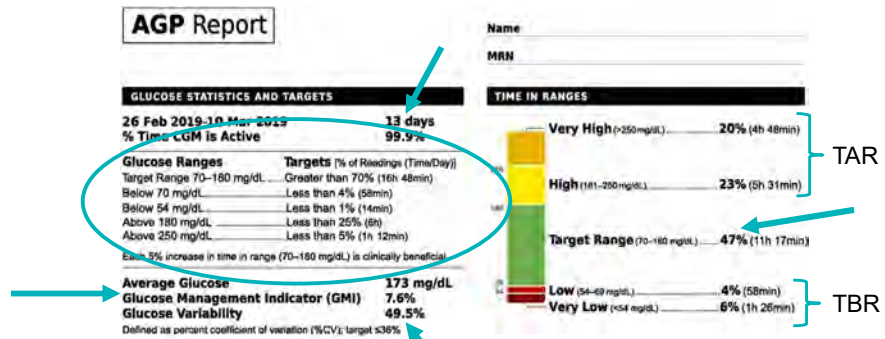


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Reference 35

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AGP Report – Part 1



64 AGP = ambulatory glucose profile report

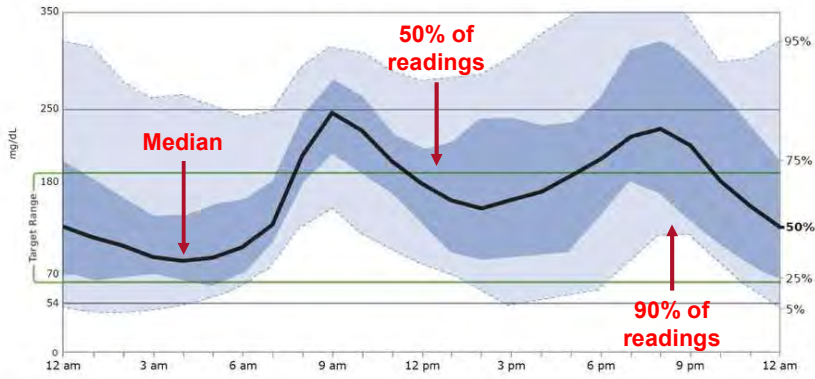
Reference 35

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AGP Report – Part 2

AMBULATORY GLUCOSE PROFILE (AGP)

AGP is a summary of glucose values from the report period, with median (50%) and other percentiles shown as if occurring in a single day.



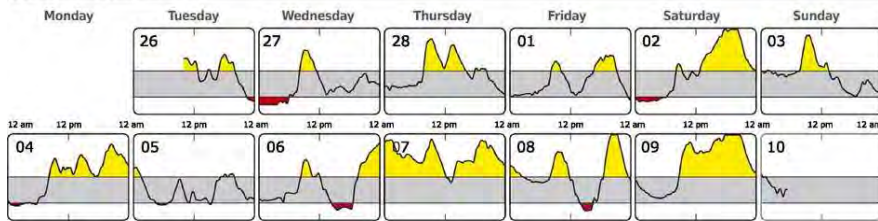
65 Reference 35



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AGP Report – Part 3

DAILY GLUCOSE PROFILES



Each daily profile represents a midnight-to-midnight period.


66 Reference 35



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- CGM Background
- Guideline Recommendations
- CGM Device Features
- Patient Selection & Education
- Data Interpretation Overview
- Coverage and Billing Opportunities

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Monthly Maintenance Cost

Dexcom G6[®] Dexcom G7	<ul style="list-style-type: none"> • Sensor: \$140 • Transmitter: \$297 every 3 months • Dexcom G7-\$150-\$180 range • Good RX coupon, Costo, patient/pharmacy assistance programs
Eversense[®]	<ul style="list-style-type: none"> • Sensor, transmitter, adhesives, insertion: \$300-\$600, some estimations don't include insertion fee. • Patient access program - \$99 for sensor that is for 6 months bringing it to \$16.50 per month- • Average cost for insertion-\$240-for first insertion, \$400 for removal/2nd sensor insertion with annual cost of \$600 so \$50.00/month
FreeStyle Libre2& Libre 3[®]	<ul style="list-style-type: none"> • Sensor: \$30-\$75 • E-savings voucher to reduce cost and discount at certain pharmacies
Medtronic Connect/Guardian[®]	<ul style="list-style-type: none"> • Sensor and transmitter:\$397-\$500 • Patient assistance/pharmacy assistance programs. Discount cost for monthly supplies.
CGM coverage	Danatech has cgm coverage tool: https://danatech.policyacumen.health/?state[]=NE

Coverage and reimbursement. FreeStyleLibre. [2019].
 Tenderich, A. *Healthline: Diabetes Mine*. March 18, 2019.
 Hoskins M. *Healthline: Diabetes Mine*. February 19, 2020.
 Continuous glucose monitoring: The costs. *Medtronic-diabetes.com*.

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Medicare A&B-Personal

- DM diagnosis or who have hypoglycemia-meets 1 of the criteria.
 - 2 or more BS <54 that persist despite multiple modifications to treatment plan.
 - One level 3 hypoglycemic event (glucose <54 mg/dL) characterized by altered mental and/or physical state requiring third-party assistance for treatment.
- 1 insulin injection per day or insulin pump
 Advantage plans-3 insulin injections per day or insulin pump. Some DME companies will cover for 1 injection per day
- Frequent regimen adjustments
- In-person visit with treating practitioner within 6 months

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Reference 25



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Medicare Products



All products must go through DME distributor. Noted some plans may have pharmacy coverage.

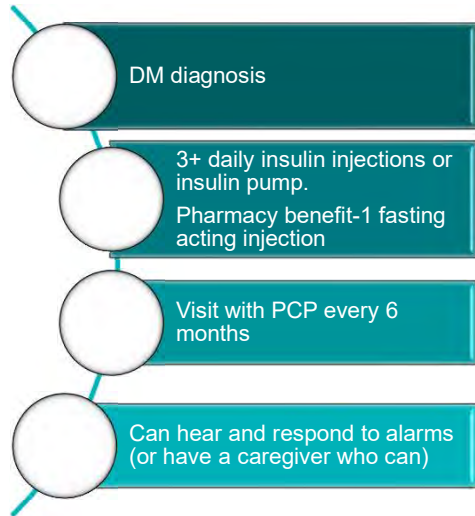
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Reference 24



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Medicaid- Personal



PLUS one of the following:

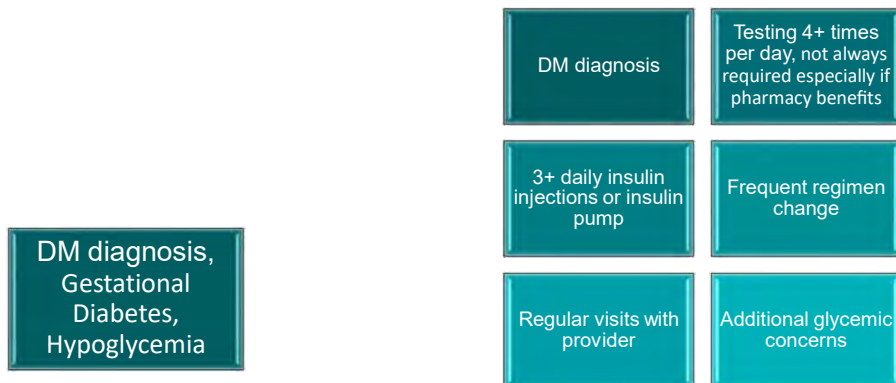
- A1c elevated above goal
- Hypoglycemia unawareness
- Recurring episodes of hypoglycemia
- Unexplained episodes of nocturnal hypoglycemia



71 Reference 26

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Commercial – Personal



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Professional CGMs

Commercial & Medicare: covers quarterly for diagnostic purposes for patients with DM or hypoglycemia. Some plans allow for every 1-2 months for professional placement.



Nebraska Medicaid: covers quarterly if...

3+ doses of insulin daily	Seen by provider every 6 months	A1c above goal OR hypoglycemia unawareness OR nocturnal hypoglycemia
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73 Reference 23

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CGM Billing Opportunities

Billing Code	95249	95250	95251
Title	Education and placement of personal or patient-owned CGM	Education and placement of professional or clinic -owned CGM	Analysis and Interpretation of data
Covers:	Sensor placement, hook-up, calibration of monitor, patient training, printout of recording	Sensor placement, hook-up, calibration of monitor, patient training, removal of sensor, printout of recording	Covers 72+ hours of data analysis <i>*requires billing under provider</i>
Reimbursement Potential (NE)	Medicare: \$49.84 - \$54.45 Commercial: \$128 1.73 RVUs	Medicare: \$121.35 - \$151.57 Commercial: \$309 4.38 RVUs	Medicare: \$35.30 Commercial: \$97 1.02 RVUs
Frequency	Once per device lifetime	4x/year	Medicare: Once per 1-2 months Medicaid: 8x/year No more than monthly

74 Reference 20

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Cost-effectiveness of CGMs

**CGM reduces DKA events
& hospitalizations by 80%**

2014: ~\$5 billion

2022: ~\$6.2 billion

2023: ~\$4.96 billion

DKA = diabetic ketoacidosis

75 Reference 27



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Conclusions

CGMs are useful devices for select patients

- T1DM: clear benefit for A1c and hypoglycemia reduction
- T2DM: benefit for A1c and hypoglycemia reduction less clear
- Cost barrier
- Extensive education

Select CGM based on patient characteristics

- Features of selected CGM reflect the needs of the patient
- Settings of selected CGM personalized to patient

CGMs offer billing opportunities for pharmacists

- Recurrent billing options
- Service development opportunity

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Questions?



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