

## **Communication with Physician**

This tool used to evaluate communication with providers during visits is available through SMRC (Self-Management Resource Center).

Link to PDF of Communication with Physician scale and information about the scale provided by SMRC: <https://www.selfmanagementresource.com/docs/pdfs/English - communication w physicians.pdf>

### **References**

Lorig K, Stewart A, Ritter P, González V, Laurent D, & Lynch J, Outcome Measures for Health Education and other Health Care Interventions. Thousand Oaks CA: Sage Publications, 1996, pp.24,40.

### **Characteristics**

The Communication with Physician scale is a 3-item scale used to determine how patients prepare for visits with their healthcare provider as well as communication utilized during their visit. Patients circle the number (0-5) that corresponds with how often they utilize the communication item being measured (0=never, 3=fairly often, 5=always, etc). The healthcare provider administering the scale finds the mean of the items circled to determine the score of the scale. In a study of 1,130 subjects with chronic disease, the mean CSM score was 3.08 (SD =1.20). Higher scores indicate better communication with the healthcare provider.

### **Reliability and Validity**

In a study of 1,130 subjects, the internal consistency reliability was .73. The test-retest reliability was .89.

### **Access and Cost Information**

This scale is free to use without permission from SMRC.