Feed-back

In order to improve the quality of the service we offer, we need your feed-back. Please help us by taking a few minutes to answer these questions regarding the appointment you made for assistance with your activity program.

1. What was the reason for the appointment? (Please check any that apply.)
   _____ assistance beginning an activity program
   _____ weight training instruction
   _____ body composition estimation
   _____ fitness evaluation
   _____ others - briefly describe:

2. Rate your perception of satisfaction with the service you received-

   very dissatisfied                                           very satisfied
   |----------------------------------|-------------------------|-------------------------|-------------------------|-------------------------|

3. How can we improve the service that you received?

4. Is there any further assistance that we could provide at this time to help you with your activity program? Remember, that as a UNMC Center for Healthy Living member, fitness services are available to you, at no cost, as often as needed. Please do not hesitate to schedule appointments any time in the future if you require help.
   Call Peter Pellerito at 559-5253 or e-mail at ppellerito@unmc.edu for further assistance.

   Good luck with your health and fitness goals! Thank you for taking the time to help us to improve our ability to better serve our members. Please return this sheet to Fitness Services at campus zip code 5530.