

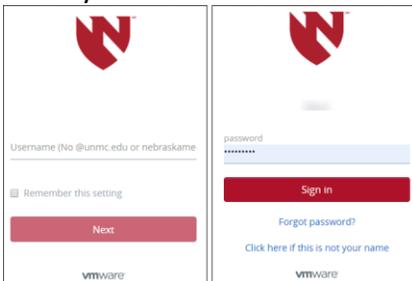
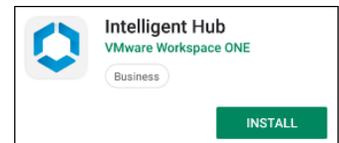
Android Mobile Device Management Enrollment

Mobile devices provide great value to our enterprise, however, they also introduce risk. **To mitigate this risk, the enterprise requires the usage of Mobile Device Management (MDM) when accessing corporate applications (e.g., Outlook, Epic Haiku, PerfectServe, etc.) on a mobile device.** The MDM helps protect personal and enterprise information and ensures a stable enterprise network. Beginning September 30, 2019, any corporate applications downloaded onto a personal mobile device outside of the MDM (i.e., Intelligent Hub) will stop working.



Before you begin, please ensure your Android device is not currently being managed by another MDM solution. If applicable, please unenroll your device before continuing on to install Intelligent Hub.

1. Install the **Intelligent Hub** app from the Google Play Store.
2. Open the Intelligent Hub app.
3. When prompted to enter an “Email Address or Server”, enter your full Nebraska Medicine or UNMC email address, and then tap **Next**.
4. When prompted to “Allow Hub to make and manage phone calls?”, tap **ALLOW**.
5. Enter your Nebraska Medicine or UNMC username only (do not include @unmc.edu or nebraskamed.com), and then tap **Next**.
6. Enter your Nebraska Medicine or UNMC password, and then tap **Sign in**.



7. Read the “Terms and Conditions”, and then tap **Accept**.
8. Read the “Privacy” information, and then tap **I UNDERSTAND**.
9. Read the “Data Sharing” information, and then tap **I agree** or **Not now**.
10. Read the “Samsung Knox Privacy Policy”, tap **I have read and agree to all of the above**, and then tap **Next**.
11. If your current device PIN does not satisfy the requirement set by the organization, you will be prompted to review and update your passcode (i.e., device PIN). Click **REVIEW** to update your device PIN, if applicable.



If you are required to create a new passcode (i.e., device PIN), the new passcode will be the PIN you enter to unlock your mobile device.

12. When prompted for the tunnel “Connection request”, tap **OK**.
13. Tap to open the **Work** folder indicated by a blue square with a briefcase icon.



The folder may be named **Work**, **Workplace**, or **Workspace** and some users may see two tabs, Work and Personal. In the Work folder, or tab, users will find work copies of applications such as Camera or Chrome. Android pushes these applications as a part of their operating system. These applications are not being pushed by the Intelligent Hub.

14. In the Work folder, tap to open the **Tunnel** app.
15. On the “VMware Tunnel” screen, tap **CONTINUE**.
16. Read the “Your Privacy Matters”, and then tap **I UNDERSTAND**.
17. Read the “Data Sharing” information, and then tap **I agree** or **Not now**.
18. Once you see the following screen, you have completed the MDM enrollment process.



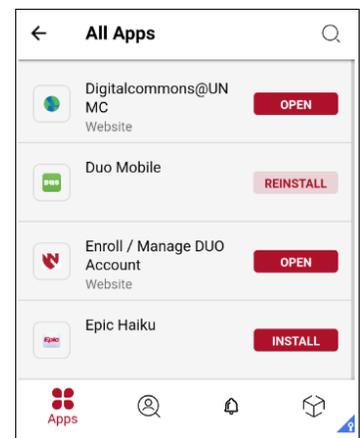
When you are on the campus and your device is connected to the campus “Workforce_BYOD” wireless network, you will not be required to enter you username and password when accessing the Hub.



- **For Samsung devices:** Open the Settings app and tap Connections. Under Available Networks, tap “Workforce_BYOD”.
- **For other Android devices:** Pull down the Notifications Bar and tap to open the “Certificate authorities installed notification”. Follow the prompts until you reach the “Trusted Credentials” screen. It may take a minute or two before your device automatically connects to the wireless network for BYOD devices.

Application Install and Configuration

1. To access organization websites or install additional onto your device, open your Work folder and tap **Hub**.
2. Select a category such as All Apps.
3. Scroll to find the desired app in your list and tap **INSTALL**.
 - If you just installed Intelligent Hub and you do not see an app in your list, simply tap and drag downward on the applications menu to refresh the list.
 - Alternatively, perform a search using the magnifying glass in the upper right corner.
4. Reference the table on the next page for installation details specific to the clinical mobile applications.



If you experience issues installing a clinical mobile app, please contact the IT Helpdesk at 402-472-2558 and identify the type of device and the app you are attempting to install.