

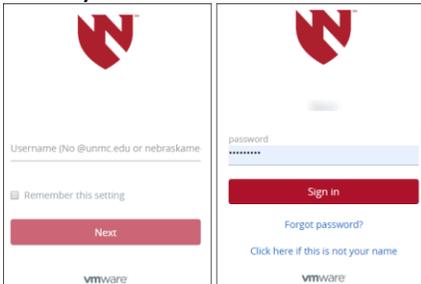
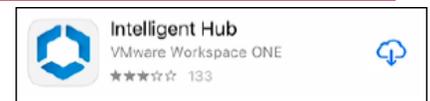
iOS Mobile Device Management Enrollment

Mobile devices provide great value to our enterprise, however, they also introduce risk. **To mitigate this risk, the enterprise requires the usage of Mobile Device Management (MDM) when accessing corporate applications (e.g., Outlook, Epic Haiku, PerfectServe, etc.) on a mobile device.** The MDM helps protect personal and enterprise information and ensures a stable enterprise network. Beginning September 30, 2019, any corporate applications downloaded onto a personal mobile device outside of the MDM (i.e., Intelligent Hub) will stop working.

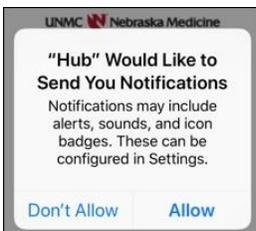


Before you begin, please ensure your Apple device is not currently being managed by another MDM solution. If applicable, please unenroll your device before continuing on to install Intelligent Hub.

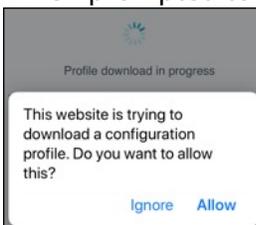
1. Install the **Intelligent Hub** app from the Apple App Store.
2. Open the Intelligent Hub app.
3. When prompted to enter an “Email Address or Server”, enter your full Nebraska Medicine or UNMC email address, and then tap **Next**.
4. Enter your Nebraska Medicine or UNMC username only (do not include
5. @unmc.edu), and then tap **Next**.
6. Enter your Nebraska Medicine or UNMC password, and then tap **Sign in**.



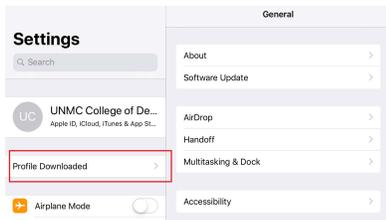
6. Read the “Terms and Conditions”, and then tap **Accept**.
7. Read the “Workspace Services” information, and then tap **Next**.
8. Select whether to **Allow** or **Don't Allow** the Hub app to send you notifications.



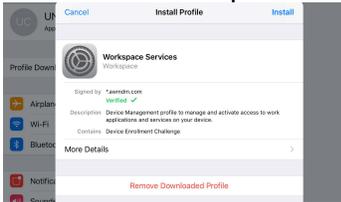
9. When prompted to download a configuration file, tap **Allow**.



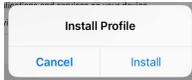
10. When the Profile Downloaded message appears, tap **Close**.
11. In the Settings app, locate and tap **Profile Downloaded**.



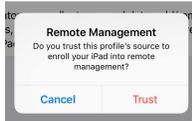
12. Install the “Workspace Services” profile. (You may be prompted for your passcode)



13. Select **Install** to install the profile.



14. Read the “Remote Management” information, and then tap **Trust**.



15. Once the profile has installed, tap **Done**.

16. When prompted to “Open this page in “Hub”?”, tap **Open**.

17. You have successfully enrolled your device, tap **Done**.

18. If your current device passcode does not satisfy the requirement set by the organization, you will be prompted to update your passcode now.

 If you are required to create a new passcode, the new passcode will be the passcode you enter to unlock your mobile device.

18. You have successfully enrolled your device, tap **Done**.

19. Read the “Your Privacy Matters” information, and then tap **I understand**.

20. Read the “Data Sharing” information, and then tap **I agree** or **Not now**.

21. You have completed the MDM enrollment process.

 When you are on the UNMC campus and your device is connected to the campus “Workforce_BYOD” wireless network, you will not be required to enter you username and password when accessing the Hub.

- Open the Settings app, tap “Wi-Fi”, and then tap “Workforce_BYOD”.

Application Install and Configuration

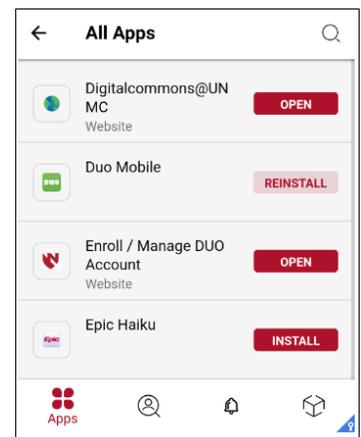
1. To access organization websites or install additional applications onto your device, tap **Hub**.

2. Select a category such as All Apps.

3. Scroll to find the desired app in your list and tap **INSTALL**.

- If you just installed Intelligent Hub and you do not see an app in your list, simply tap and drag downward on the applications menu to refresh the list.
- Alternatively, perform a search using the magnifying glass in the upper right corner.

4. Reference the table on the next page for installation details specific to the clinical mobile applications.



 If you experience issues installing a clinical mobile app, please contact the IT Helpdesk at 402-472-2558 and identify the type of device and the app you are attempting to install.