

Session 19: Cultural Sensitivity: a. Enhancing Sensitivity to Cultural Similarities and Differences

b. Fostering a Culturally Responsive Healthcare Setting

Key Takeaways:

- Cultural sensitivity is being aware that cultural differences and similarities between people exist without assigning them a value – positive or negative, better or worse, right or wrong, and their impact on values, learning, and behavior.
- Consider the use of spiritual leaders when providing care to Indigenous communities.
- Incorporate flexibility into hospital visitation policies.
- Questions to ask Indigenous patients if there are special considerations in their culture and what they need to be aware of.

Key Concepts:

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| Cultural Sensitivity | Cultures, Values, Beliefs (learning module): https://courses.lumenlearning.com/wm-introductiontosociology/cha-beliefs/ |
| | Intercultural Development Continuum (IDC™): https://idiinventory.com/generalinformation/the-intercultural-development-continuum/idc/ |
| | Cultural Sensitivity (slides): chrome-extension://efaidnbmnnnibpcajpcglclefindmkaj/https://www1.nyc.gov/assets/ochia/downloads/pdf/cultural_sensitivity_slides.pdf |
| | Working with Indigenous/Native American patients: https://www.psychiatry.org/psychiatrists/cultural-competency/education/best-practice-highlights/working-with-native-american-patients |
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Further Reading:

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