

Achieving Equitable Health Outcomes in Nebraska, Session 10

Focusing Changes to Improve Health Equity

Key Takeaways:

- Many of the Quality Improvement (QI) tools covered as part of this ECHO can be used to help you scope tests of change, including Aim Statements, Plan-Do-Study-Act Cycles, Process Mapping, Impact/Effort Matrices, and Hierarchies of Actions.
- Contextual factors such as audience, environment, and resources often impact decisions on where to test changes.
- The process of establishing, validating, and vetting outcome measures for your project can and should directly inform its scope, in part by enriching your understanding of inequities in your communities.
- Leadership buy-in is essential for improvement. Challenges in securing buy-in should be factored into the scope and focus of improvement projects.

Further Reading:	
Improvement Resources	Impact/Effort Matrix. American Society for Quality Website .
	VA National Center for Patient Safety Action Hierarchy Tool. Betsy Lehman Center Website .
	Aim Statement Worksheet. Institute for Healthcare Improvement Website .
	IHI Quality Improvement Toolkit: Flowcharts Resources http://www.ihl.org/resources/Pages/Tools/Flowchart.aspx
	Science of Improvement: Establishing Measures. Institute for Healthcare Improvement Website .
	John Kotter’s 8 Steps from “Why Transformation Efforts Fail,” Harvard Business Review, 2006 .
	Agency for Toxic Substances and Disease Registry. “Community Engagement Continuum.” Agency for Toxic Substances and Disease Registry Website .
	Wheel of Power and Privilege by Sylvia Duckworth. Research Gate Website .



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<p>Joint Commission National Patient Safety Goal</p>	<p><i>R3 Report Issue 38: National Patient Safety Goal to Improve Health Care Equity.</i> The Joint Commission Website.</p>
	<p><i>National Patient Safety Goal to Improve Health Care Equity.</i> R3 Report: Requirement, Rationale, Reference. A complimentary publication of The Joint Commission. Issue 38, December 20, 2022. The Joint Commission Website.</p>
<p>Achieving Equitable Health Outcomes in Nebraska Program</p>	<p><i>Achieving Equitable Health Outcomes in Nebraska Program Homepage.</i> University of Nebraska Medical Center Website.</p>

