

## Achieving Equitable Health Outcomes in Nebraska, Session 7: Patient and Community Engagement in Health Equity

### Key Takeaways:

- Patient engagement is both process and behavior and is shaped by the relationship between the patient and provider and the environment in which healthcare delivery takes place.
- Community engagement is the process of working collaboratively with and through groups of people affiliated by geographic proximity, special interest, or similar situations to address issues affecting the wellbeing of those people.
- Quality Improvement (QI) provides an effective set of tools for the evaluation of change ideas which impact patient and community engagement in health equity improvements.

### Further Reading:

Patient and Community Engagement in Health Equity	Higgins T, Larson E, and Schnall R. "Unraveling the meaning of patient engagement: A concept analysis." <i>Patient Education and Counseling</i> , 100:1, 2017. <a href="#">Link</a> .
	Agency for Toxic Substances and Disease Registry. "What is community engagement?" <a href="#">Agency for Toxic Substances and Disease Registry Website</a> .
	Agency for Toxic Substances and Disease Registry. "Community Engagement Continuum." <a href="#">Agency for Toxic Substances and Disease Registry Website</a> .
Quality Improvement Tools	VA National Center for Patient Safety Action Hierarchy Tool. <a href="#">Betsy Lehman Center Website</a> .
	Impact/Effort Matrix. <a href="#">American Society for Quality Website</a> .
Joint Commission National Patient Safety Goal	<i>R3 Report Issue 38: National Patient Safety Goal to Improve Health Care Equity</i> . <a href="#">The Joint Commission Website</a> .
	<i>National Patient Safety Goal to Improve Health Care Equity</i> . R3 Report: Requirement, Rationale, Reference. A complimentary publication of The Joint Commission. Issue 38, December 20, 2022. <a href="#">The Joint Commission Website</a> .
Achieving Equitable Health Outcomes in Nebraska Program	<i>Achieving Equitable Health Outcomes in Nebraska Program Homepage</i> . <a href="#">University of Nebraska Medical Center Website</a> .