About The Presenter

Derrick F. Dufresne, is the founder and a Senior Partner of Community Resource Alliance (CRA) established in 1982. CRA is a training and management consulting firm, and is dedicated to promoting full community inclusion for people with disabilities. Derrick has provided training and consultation to more than forty thousand people in over forty-eight states. Currently, Derrick also serves as the President and CEO of the Institute on Public Policy for People with Disabilities. Derrick has worked in a variety of leadership positions in both community and institutional settings since 1974. He holds a Master's degree in Business and Public Administration from Southeastern University.

He has served two terms on the Board of the American Association on Intellectual and Developmental Disabilities (AAIDD) formerly AAMR. He was co-founder of the Community Living Division, and served as chairperson of its Legislative and Social Issues Committee (LASI). He has also served as a board member of the American Network of Community Resources (ANCOR). In 2002, Derrick was awarded the national AAIDD Service Award, and also received the AAIDD’s Missouri chapter Monsignor Behrman Award for outstanding contributions to the field of mental retardation.

Derrick works extensively in the closing of residential facilities, transforming systems that support individuals with disabilities to implement best practice, and establishing community wraparound services for individuals who are in crisis. He is also involved in teaching and coaching how to pair person-centered planning with individual’s budgets as part of the implementation of self-determination in a Medicaid environment.

His work includes developing personalized residences for individuals, regardless of disability. As a former real estate broker, he has used his knowledge of real estate, financing, tax credits and subsidies to create affordable integrated housing for people with disabilities throughout the U.S. In addition, Derrick has devoted increasing time to consultation with parents, school systems and young people assisting in transition planning for individuals as they move from the educational system to adult services. He is deeply committed in helping individuals with disabilities “to get a life,” one person at a time.

If, because of a disability, auxiliary aids or reasonable accommodations are needed to fully participate in this conference, please contact Amy Burns at (402) 483-2929 by May 10, 2007.

For more information regarding this conference or membership in ACP, contact Amy Burns at (402) 483-2929.
**Overview of the Conference:**

According to Derrick Dufresne, we can clearly do better. Our “good” is not good enough, and our “wonderful” should move to “great.” For almost sixty years, people working in the field of disabilities, have tried with government-sponsored money, to move people from being clients to citizens. Federally sponsored community services have been in existence since the 1940s and 1950s. Billions of dollars have been spent on programs to help people receive outcomes that are often poorly measured, poorly defined, and yield compliance rather than quality.

Disability systems can only bring people to Three Star Quality. No matter what we do, no matter what kind of staff we have, if it is disability system-based, it cannot achieve more than Three Star Quality. Three Star Quality is good, and there is “really good,” “sort of good,” “pretty good,” but the adjective still remains the same -- “good.”

There is a line, however, that delineates and differentiates level four and level five quality. Four and Five Star Quality can only be defined by the community, not by the disability system. It is this line that distinguishes the journey that makes and helps people be better clients, and allows people to practice their citizenship and birthright. Citizenship is not something that we bestow upon people with disabilities, they have it as a result of their birthright.

**Goals of the Conference:**

This interactive conference will challenge participants to move from Three Star Quality to Five Star Quality, by addressing specifics strategies and implementation challenges.

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### Agenda

**Wednesday, May 17 and Thursday, May 18, 2007**

<table>
<thead>
<tr>
<th>Time</th>
<th>Event</th>
</tr>
</thead>
<tbody>
<tr>
<td>8:00 - 8:45 a.m.</td>
<td>Registration / Continental Breakfast</td>
</tr>
<tr>
<td>8:45 - 9:00 a.m.</td>
<td>Welcome and Introduction</td>
</tr>
<tr>
<td>9:00 - 10:30 a.m.</td>
<td>Beyond Accreditation: Five Star Quality</td>
</tr>
<tr>
<td>10:30 - 10:45 a.m.</td>
<td>Break</td>
</tr>
<tr>
<td>10:45 - Noon</td>
<td>Beyond Accreditation: Five Star Quality (continued)</td>
</tr>
<tr>
<td>12:00 - 1:00 p.m.</td>
<td>Lunch (provided)</td>
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<tr>
<td>1:00 - 2:15 p.m.</td>
<td>Beyond Accreditation: Five Star Quality (continued)</td>
</tr>
<tr>
<td>2:15 - 2:30 p.m.</td>
<td>Break</td>
</tr>
<tr>
<td>2:30 - 4:00 p.m.</td>
<td>Beyond Accreditation: Five Star Quality (continued)</td>
</tr>
</tbody>
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**This conference meets the criteria for an approved continuing education program for Mental Health Practitioners and Social Workers.**

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**Registration Form**

Please sign me up for the ACP Conference in:

- North Platte (May 17, 2007)
- Lincoln (May 18, 2007)

Name ______________________________________

Organization ____________________________________________

Mailing Address _________________________________________

City __________________________________ State ______ Zip _________

Phone (___) ___________________________________________

E-mail address __________________________________________

**Registration Fee includes:**

- Continental breakfast, lunch and refreshments
  - $40 before May 10, 2007 = $ __________
  - $30 for persons with developmental disabilities before May 10, 2007 = $ __________
  - $45 after May 10, 2007 = $ __________
  - $35 for persons with developmental disabilities after May 10, 2007 = $ __________

**Total Fees:**

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**May 17, 2007**

**Holiday Inn Express Hotel**

300 Holiday Frontage Road
North Platte, NE 69101

**May 18, 2007**

**Lancaster County Extension Building**

444 Cherry Creek Road
Lincoln, NE 68528

For special dietary concerns at the appropriate location, please contact: Amy Burns at (402) 483-2929.

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**Cancellation/Substitution Policy:** If you are unable to attend this training as scheduled, you may send a substitute.

*Sorry, no cash refunds.*

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**Conference Description**

**BEYOND ACCREDITATION -- FIVE STAR QUALITY**