OUTPATIENT PHYSICAL and OCCUPATIONAL THERAPY

Important Numbers:  Phone:  Physical Therapy  402-559-6415
                           Phone:  Occupational Therapy  402-559-6580
                           Fax:  402-559-9263

Our Address: Munroe-Meyer Institute
             444 S 44th St.
             Omaha, NE 68198-5450

OUR SERVICES: We provide outpatient physical and occupational therapy services for pediatrics and adults with intellectual and developmental disabilities (IDD) in the home and clinic setting, as well as in the pool. We collaborate with other disciplines at MMI including speech, psychology and recreational therapy, as well as with equipment vendors in the Omaha area. We provide consultation for specialized car seats and wheelchairs. This may include evaluation regarding rehabilitation and complex seating and for assistive/adaptive equipment needs.

WE BELIEVE:
1. Every individual should be empowered to participate at their highest level of independence.
2. Every family knows their child/loved one and their needs best.
3. Collaboration between families, community partners, vendors and professionals is key to promoting an individual's success.
4. Therapy works best when provided in a meaningful environment.
5. Goals are more successful when created and agreed upon as a team (patient, parents, caregivers and therapists).
6. Current research, combined with personal or family preferences and values, guides effective treatment choices and promotes success.

OUR STAFF:
1. Highly qualified professionals with an average of 20 years’ experience working with individuals with intellectual and developmental disabilities and their families across the lifespan.
2. Board certified clinical specialists in pediatric physical and occupational therapy.
3. Assistive technology certified specialists who address wheelchair and equipment needs.
4. Car seat certified technicians who assist with car seat installation and fit.
NO-SHOW POLICY: Please be respectful of your appointment day and time. If there is a no-show three times in a row without reasonable explanation (illnesses, family emergencies), your appointment time will be forfeited and given to another patient.

CANCELLATION AND LATE POLICY: If possible, please allow at least a 24-hour notice in the event a cancellation is expected. If it appears that you will be more than 15 minutes late to your scheduled appointment, please call to confirm or reschedule the appointment.

HOURS: Our hours are 8 a.m.-4:30 p.m. Monday through Friday, with the option for some earlier or later hours on an individual basis.

NON-SMOKING: UNMC is a non-smoking campus, and therefore there is zero tolerance for smoking at MMI or directly outside the building.

INCLEMENT WEATHER: If there is inclement weather, please notify the clinic if you are unable to arrive at your scheduled appointment. If MMI cancels, you will be notified.

ILLNESS: In order to protect other children and providers, if you or your child is ill or has had a fever within 24 hours of the appointment, please cancel and reschedule for a later time.

PARENT RESPONSIBILITIES:

1. It is vital that the parents/caregivers be directly involved with therapy in order for it to be effective and to translate into each child or individual’s daily life. For this reason, we request that parents/caregivers stay and participate as much as possible. Suggestions will be made for at-home activities to ensure continued progress and success with functional goals.

2. Consistent attendance at each scheduled visit is important to your child’s success. Please be respectful and comply with the policies listed above regarding illness and cancellations.

3. Notify therapist or office of important medical procedures or upcoming appointments that might impact therapy.

4. Notify clinic of planned or unplanned absences, and call to reschedule after cancellations.

5. We consider excellence in patient care our top priority. If for any reason you are unhappy with your care, or if there are concerns with the therapy session or the clinic setting itself, feel free to discuss your concern with the treating therapist, and if needed, contact Sandra Willett, Ph.D., director of MMI physical therapy or Gail Svagera, interim director of occupational therapy at 402-559-6415. You are also welcome to contact Wayne Stuberg, Ph.D., associate director of the Munroe-Meyer Institute, at 402-559-5720.

6. Check in at the front desk upon arrival to provide updated insurance information, and call if any changes occur to the existing insurance plan.