Client Satisfaction Inquiry

- Your input is vital to our success in providing the best possible genetic services!
- We invite you to help us understand our strengths and areas needing improvement by answering just a few questions below.
- It should take less than one minute of your time.

SELECT YOUR LEVEL OF SATISFACTION WITH OUR SERVICES LISTED BELOW:

<table>
<thead>
<tr>
<th>Staff are courteous and helpful.</th>
<th>Poor</th>
<th>Needs Improvement</th>
<th>Satisfactory</th>
<th>Above Average</th>
<th>Excellent</th>
<th>Not Applicable</th>
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</thead>
<tbody>
<tr>
<td>The test menu meets the majority of my patients’ needs.</td>
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<td>Test results are communicated in a timely manner.</td>
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<td>Results and accompanying interpretations are informative.</td>
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<td>The services provided are of high quality.</td>
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<td>Laboratory directors are accessible to discuss patient results and testing needs.</td>
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THANK YOU for your time!

Questions or concerns should be directed to - Diane Pickering, Laboratory Manager
- Phone 402-559-5070
- Dlpicker@unmc.edu

Submit questionnaire -

- Postal Mail
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  Omaha NE 68198-5440

- Fax
  402-559-7248

- Email
  humangenetics@unmc.edu