



Frequently Asked Questions for Parents

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About WeeCare

What is WeeCare?

WeeCare is the largest child care network in the United States, providing access to affordable, quality child care for all families while supporting child care providers in operating sustainable businesses through technology.

What types of care does WeeCare provide?

WeeCare's dedicated care managers provide access to 24/7 placement services and customer support. We quickly connect parents to child care providers with flexible schedules that include full-time, part-time, drop-in, weekend, and overnight care options. If you are looking for a specific learning environment such as Waldorf or Montessori, you will find many WeeCares that accommodate those needs. If a child care provider is outside of your budget, our dedicated care managers will contact the provider and negotiate rates for you.

Essentially, WeeCare helps take the burden of child care off of your shoulders, to ensure your child is growing in a healthy, high-caliber learning environment — without breaking the bank.

Why should I sign up?

Great child care is hard to find. Your employer is committed to providing you with WeeCare's concierge services to find the right child care provider for you. WeeCare will take all of your needs into account, such as your child's age, hours of care needed, special education, and potty training.

All you need to do is answer a short questionnaire to create your child care profile, and we'll be in touch with you shortly with the perfect match. Our Care Managers have access to special providers that are not public facing on our website or our app; that's why it's so important to sign-up and speak to your dedicated child care coordinator about your child care needs. Even better: WeeCares are 40% less expensive than most other preschools or child care centers in your area. By using WeeCare, you are giving your child unrivaled child care while saving almost half of your tuition costs each month!

Once I sign up, what's next?

After signing up for your child care resource through WeeCare, you will receive a confirmation email and text with more details. Once you are ready to find care, give us a call or message us in our app and we'll help to complete your child care profile to start the process! Even if you do not need care immediately, you can sign up at any time, and circle back when you are ready to enroll your child.



Costs of Child Care

What does the WeeCare resource include?

This resource includes access to 24/7 child care services that include full-time, part-time, backup, drop-in, and overnight care options, as well as 24/7 support for finding care and managing your experience once you start care.

How much does WeeCare tuition cost?

Our concierge fees to hand-pick child care to suit your specific needs is covered by your employer, saving you 2-3 months of searching. All WeeCares have different unique care philosophies and they are empowered to set their tuition based on age, schedule, and other factors. However, our studies have shown that WeeCare tuition rates are about 40% more affordable than traditional child care options on the market.

How do I pay for child care?

Payments are automatically billed weekly, so you can “set it and forget it” and take one more thing off your plate! You can pay via credit, debit and ACH.

About Our Providers

How are WeeCares vetted?

All in-network WeeCare providers are licensed to provide child care, background checked, CPR and safety certified, experienced child care experts, and many are experienced teachers. Providers' licenses are checked and verified for quality and safety by WeeCare daily.

Why are WeeCare providers special?

There are many reasons that WeeCares are uniquely qualified as child care providers! WeeCare kids receive more one-on-one attention from their caregivers because class sizes are smaller than in larger daycare centers. WeeCares also have a highly structured curriculum to ensure your child is always growing. Since WeeCares usually operate out of the provider's home, they are often more conveniently located to families, as they can be found in neighborhoods. In addition, our licensed child care providers are generally about 40% more affordable than traditional child care facilities.

How does WeeCare help?

WeeCare's concierge service helps match you with child care providers that perfectly suit your needs. Once you enroll your child, we automate the provider's billing so you never have to worry about making payments. If a provider is a little out of your budget, we can reach out and negotiate rates to ensure you're getting what you need at the price you prefer. If you have any questions or last-minute needs, we have a support system ready to help you 24 hours a day, 7 days a week. There is a feature on the WeeCare app



called Moments that allows providers to share photos and videos of your child. Providers love showing off art projects, activities, and impressive work.

What if there are no WeeCares in my area?

Please make sure to speak to your Care Manager since they might have other daycare options that are not available on our public site or our app. However, in the situation where there is really no option or all the options are waitlisted, just let your coordinator know. We are constantly bringing on more WeeCares every day and will actively find the perfect child care provider for you. Additionally, your employer-sponsored program allows your Care Manager to search for out of network options such as nannies, sitters, preschools, and child care centers to help find the care you need.

What schedules does WeeCare support?

Child care placement services include full-time, part-time, drop-in, weekend, and overnight care options.

How quickly can WeeCare find care?

Depending on the area and placement, our matchmaking team will usually present you with a few options within the first 2 business days of you contacting us for help.

