

Zoom Best Practices

Remote Students / Participants

Prepare for Class / Meeting

- Find a **quiet location** free from distraction and noise with a simple background such as a wall behind you
- Plan to **dress as if in-person** and remember positive energy is important for engagement
- Limit distractions** around you, turn off notifications and make sure your cell phone is off or silent
- Ensure privacy** so that private or confidential information cannot be seen/heard by others
- Log-in early** 15 minutes prior to start time
- Turn on your video**
- Ensure your **face is well lit**, avoid light from behind you
- Familiarize yourself with **Chat** (to ask questions), **Reactions and Feedback** (yes, no, raise hand) [Attendee Controls in a Meeting](#)
- Test Speakers & Microphone** (below) to make sure you can hear and be heard and sound check with someone else

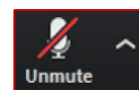
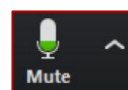
During Class / Meeting

- Mute your audio** when not speaking, click again (unmute) to talk (see below)
- Keep your **cell phone off /silent**, limit noise and distractions
- Say Name / Location** to avoid talking at the same time with others
- Be attentive** and look at the camera while talking to make a personal connection with others
- Check for noise/audio feedback**- always let the Faculty / Host know if you are having problems hearing or seeing what is being presented
- If you are experiencing technical issues, call Video Operations at **402-559-7665**

Zoom Tools

Mute / Un-mute

- Use **Mute and Unmute** to control your audio
- Always **Mute** when not speaking



Audio Options – Test Speakers & Microphone

1. Click up arrow, click **Test Speaker & Microphone**, follow screens to test
2. Click on **Yes** if you hear ringtone, **Yes** if you hear replay

