Roll Call: 5 hospitals joined the call.

Introduction: Victoria Kennel from University of Nebraska Medical Center

1. Planning for Master Trainer Course September 17 – 18, 2015
   - Will focus on using the multi-team system structure to solve a specific quality or safety problem.
   - Will include clinical and non-clinical low-fidelity (role play) simulations during training.
   - Will develop an enduring webinar to introduce participants to the tools prior to training so that training can focus on practice and implementation.

2. Barriers and successes in implementation

   Box Butte General Hospital reported a unique adaptation of the STEP and IPASSTHEBATON tools to improve communication among staff about care for seriously ill pediatric patients. They call the tool “STEPON”:
   - Status of the patient
   - Team member skills relevant to patient case
   - Environment, including patient load
   - Plan for patient care
   - Ownership of steps in plan of care
   - Next steps

   This new tool is an example of redefining and restructuring of innovations to fit your particular context that is the third stage of implementation according to Rogers’ Organization Innovation process.

Rogers’ Organization Innovation Process 89,p.421

Saunders County reported rejuvenating TeamSTEPPS tools by integrating SBAR with nursing staff during bedside report.
3. In the Literature… Integrating a top-down and bottom-up approach facilitates implementation and spread of TeamSTEPPS. Request a hard copy.


Implementation of TeamSTEPPS for improving patient safety is examined via descriptive qualitative analysis of semistructured interviews with 21 informants at 12 hospitals. Implementation approaches fit 3 strategies: top-down, bottom-up, and combination. The top-down approach failed to develop enough commitment to spread implementation. The bottom-up approach was unable to marshal the resources necessary to spread implementation. Combining top-down and bottom-up processes best facilitated the implementation and spread of the TeamSTEPPS safety initiative.