SECTION H: Teamwork Skills

Please answer the following questions about your knowledge and practice related to teamwork. For each question, mark the ONE best answer. If you are unsure of an answer, please mark "Don't Know".

1. Indicate your experience in teamwork training.
   - a. I have no formal team training experience
   - b. I have some experience in team skills but not with the TeamSTEPPS program
   - c. I have completed SOME training in the TeamSTEPPS modules
   - d. I have completed training in ALL of the TeamSTEPPS Fundamental modules
   - e. I am a TeamSTEPPS Master Trainer

2. Which one of the following tools allows team members to assign roles, establish expectations, and discuss contingency plans for unusual circumstances?
   - a. Don't Know
   - b. Check-back
   - c. Debrief
   - d. Huddle
   - e. Brief
   - f. Call-out

3. SBAR provides a structured framework for communication among team members and stands for...
   - a. Don't Know
   - b. Situation, Background, Action, Recommendation
   - c. Situation, Background, Assessment, Recommendation
   - d. Situation, Behavior, Assessment, Results
   - e. Setting, Background, Action, Results
   - f. Status, Background, Action, Recommendation

4. Which one of the following tools allow any team member to speak up to those with more authority without provoking a conflict or confrontation?
   - a. Don't Know
   - b. Call-Out
   - c. CUS
   - d. Check-Back
   - e. Handoff
   - f. I PASS THE BATON

5. STEP provides a structured framework for team members to monitor situations in the delivery of health care and stands for ...
   - a. Don't Know
   - b. Situation, Time, Event, Plan
   - c. Situation, Team members, Equipment, Plan
   - d. Status of the patient, Tests, Equipment, Plan
   - e. Status of the patient, Team members, Environment, Progress toward goal
   - f. Safety, Teamwork, Environment, Performance

Please indicate how often the following actions are taken in your department.

Think about your department ...

6. When people in your department communicate information that requires immediate attention and action, how often do they use a structured communication tool like SBAR?
   - Never
   - Rarely
   - Sometimes
   - Most of the time
   - Always

7. When people in your department need to advocate for a patient or voice a concern, how often do they use a tool such as Two-Challenge Rule or CUS?
   - Never
   - Rarely
   - Sometimes
   - Most of the time
   - Always

8. When people in your department hand off information to a different department, how often do they use a structured communication tool such as SBAR or I PASS THE BATON?
   - Never
   - Rarely
   - Sometimes
   - Most of the time
   - Always

9. When information or work loads change in your department, how often do team members call a huddle to adjust plans?
   - Never
   - Rarely
   - Sometimes
   - Most of the time
   - Always

10. When things don't go according to plan in your department, how often does your team conduct a debrief afterwards to discuss what should be improved?
    - Never
    - Rarely
    - Sometimes
    - Most of the time
    - Always