

CAPTURE FALLS: POST-FALL HUDDLE GUIDE

1. Establish facts...a) was this patient at risk, b) a previous fall, c) ABCs?
2. What was the patient doing when he/she fell? Why?
3. What were staff caring for this patient doing when the patient fell? Why?
4. What was different this time as compared to other times the patient was engaged in the same activity for the same reason? Why?
5. How could we have prevented this fall?
6. What changes will we make in this patient's plan of care to decrease the risk of future falls?
7. What patient or system problems need to be communicated to other departments, units, or disciplines?
8. Complete documentation
 - a. Who attended
 - b. Type of fall
 - c. Type of error

POST-FALL HUDDLE FACILITATOR TIPS

1. Create a safe, learning-focused environment (e.g., this is an opportunity for the *front line to learn* about why a patient fell – actively listen and be slow to judge)
2. Ask probing questions (e.g., ask “*why?*” until root causes are identified)
3. Encourage open and honest sharing of information from all huddle participants (e.g., encourage turn taking and recognize each person's contribution)
4. Give praise and acknowledge good work (e.g., say “thank you” and “nice job” when appropriate)
5. Identify mistakes made and focus on how staff can improve in the future (e.g., acknowledge the mistake but specifically mention an action staff can take to address this issue in the future)

