

# CAPTURE Falls

Collaboration and Proactive Teamwork Used to Reduce

**Strategies for Fall Risk  
Reduction in a Geriatric  
Behavioral Health Unit**

# The Challenge...

- Patients with delirium, dementia, or psychosis may be agitated and confused, putting them at risk for falls

*-AHRQ Fall Prevention Toolkit, 2013*

- Rate of falls in geropsych patients may be as high as 17.1 falls/1000 patient days

*-Oepen et al, Int Psychogeriatr, 2018*

- Odds of falling unassisted were 3.7 times greater for pts with cognitive impairment

*-Venema et al, BMC Geriatrics, under revision*

- Odds of fall-related injury were 2.8 times greater for pts on geropsych unit

*-Fischer et al, Infect Control Hosp Epidemiol, 2005*



# Managing Falls in a Geriatric Inpatient Psychiatric Unit

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# Geriatric Inpatient Psychiatric Facility

- Opened in 2015
- Distinct part unit within CAH
- 10 Beds
- Average LOS 10-12d
- 85% Neurocognitive Disorder
- 55+



# Patient Population

- Axis I Diagnosis
  - Major Depressive Disorder, Schizophrenia, Bipolar Disorder
- Exhibiting behaviors related to diagnosis
  - Paranoia, hallucinations, suicidality, hypersexuality, agitation, *increased aggression*
- Medical Comorbidities
  - Diabetes, Parkinson's, COPD, CHF, PVD

# Patient Population (cont.)

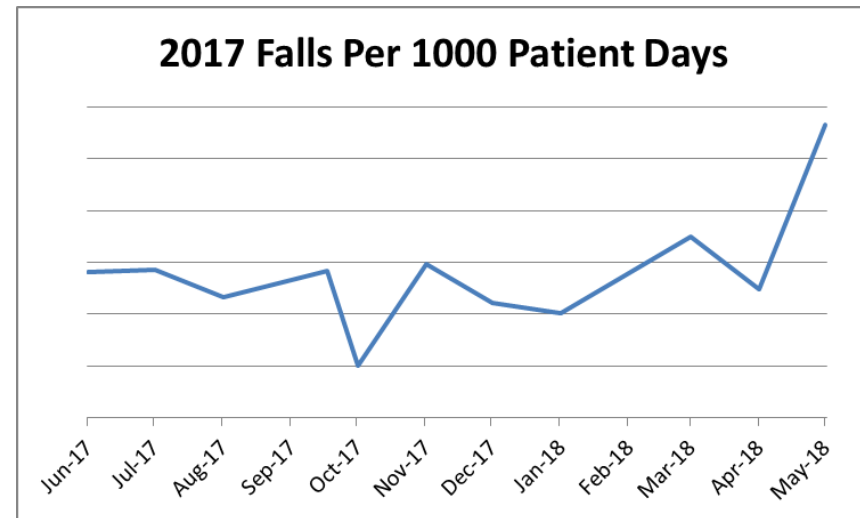
- Referrals
  - Nursing Homes, Emergency Departments, Family members
- Reason for referral
  - Acute change in mental status
  - Behaviors have become unmanageable in current setting
  - Patient needs 24 hour supervised treatment
  - Case is of high complexity

# What we do

- Goal:
  - Decrease behaviors
  - Restore previous function
- Nursing Staff
  - 1-2 RN
  - 2-3 LPN, CNA, MHT
- Psychiatrist & APRN
- Methods:
  - ID Triggers
  - De-escalation techniques
  - Establish schedules
  - Medications
    - Antidepressants
    - Mood Stabilizers
    - Stimulants
    - Antipsychotics

# Addressing Falls

- Motivator-
  - Higher falls rate than desired
- Struggle with benchmarking
  - Acute Care
  - Memory Care/Dementia Unit
  - General Nursing Home






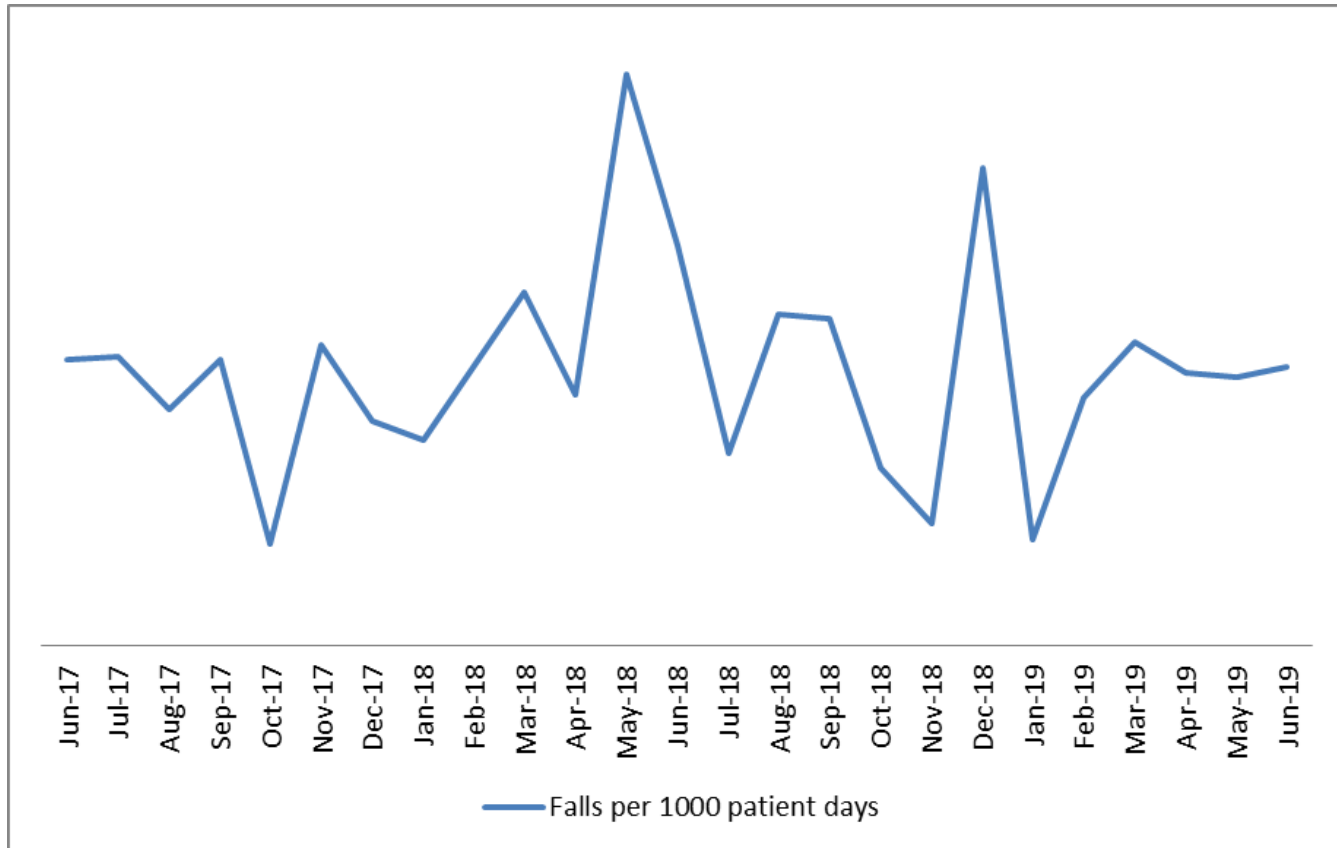
# Initial Steps

- Assembled a fall prevention team
  - Nurses
  - CNAs/ Mental Health Techs
  - Pharmacy
  - Physical Therapy
  - DON & Quality
- Started with what we knew\*
- Focus on Fall Risk
  - Morse Scale Assessment
    - Average >80
    - History of falls, forgets limitations, weakness
  - Universal Precautions and Targeted interventions
- Post-Fall Huddle

# Fall Prevention Interventions

- Hourly Rounding
- Nonskid Footwear
- Declutter Environment
- Alert sign 
- Wrist Band
- Gait belt
- Supervised ambulation, transfers, toileting etc.
- 15 minute rounds
- Varied compliance
- Limited environment
  - Hallucinations
- Signs got moved all over the unit
- Bands removed by patient
- Difficult storage of gait belts
- Patients forget limitations

# Falls Rate June 2017-June 2019



Year 1 to Year 2 saw average decrease in falls of 2.5 falls/ 1000 patient days

Looking at Falls through a different lens



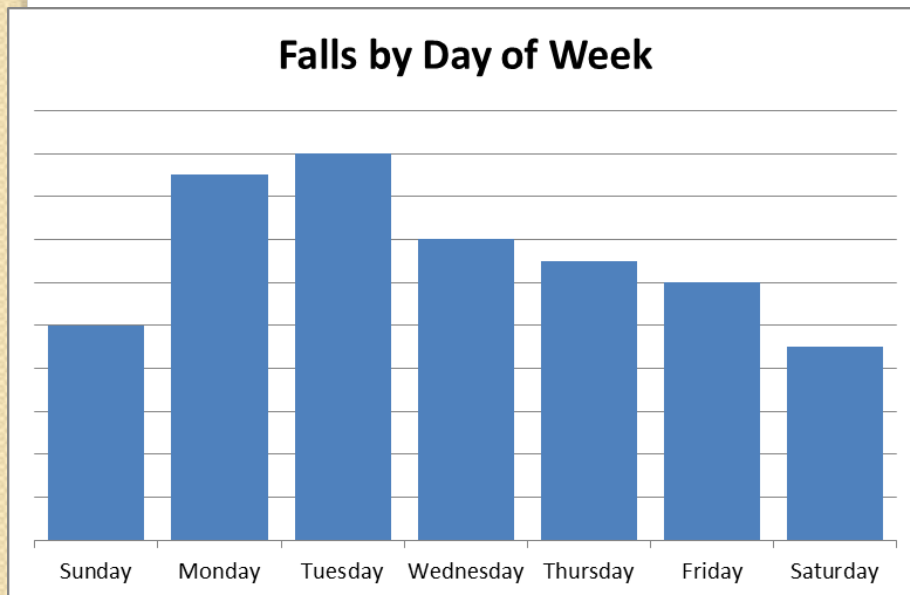
# WHERE TO GO FROM HERE

# Focus on OUR patients

- Looking at data from our patients.
- Recognize our strengths
- Admit our weaknesses and limitations
- Asking for help
- Think outside the box

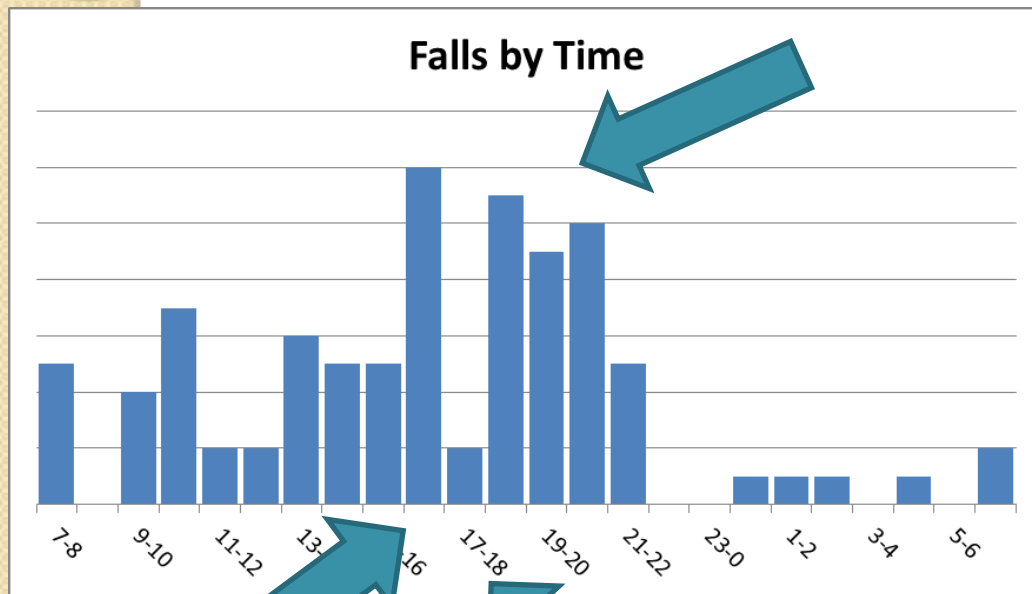


# When are falls happening?



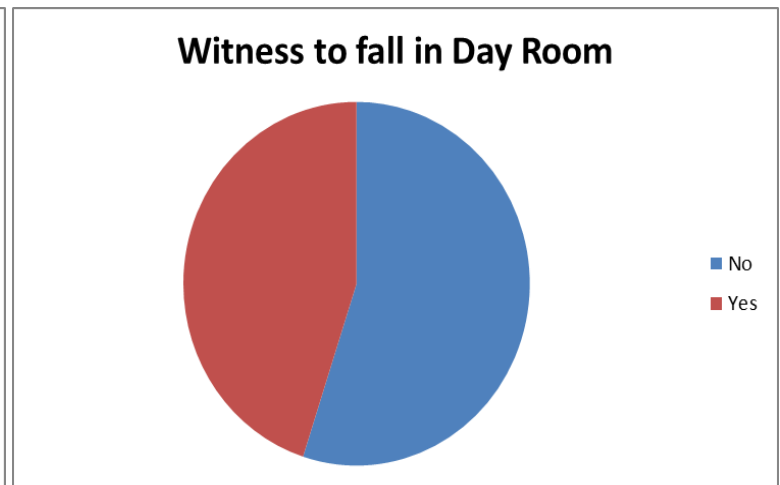
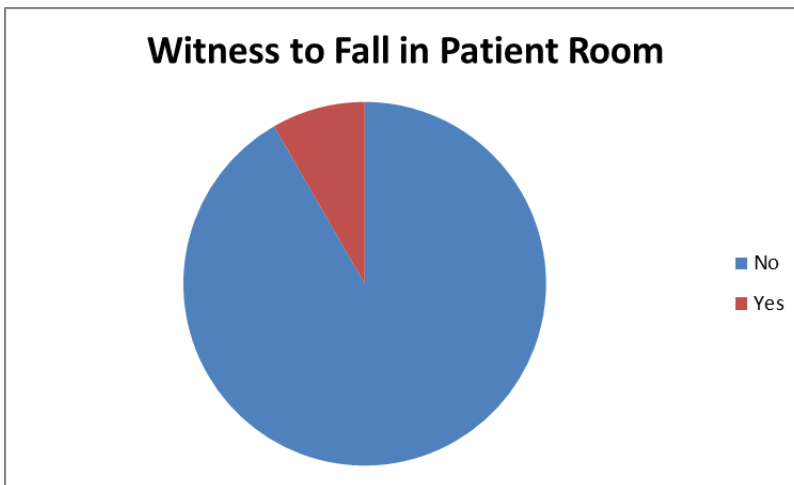
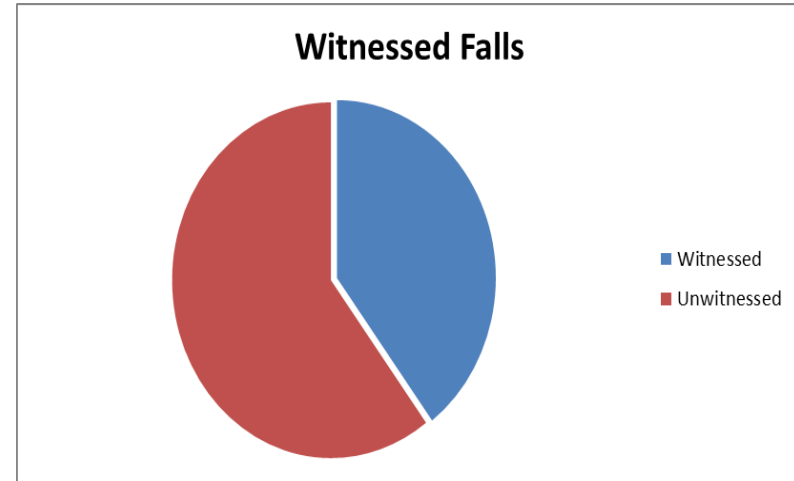
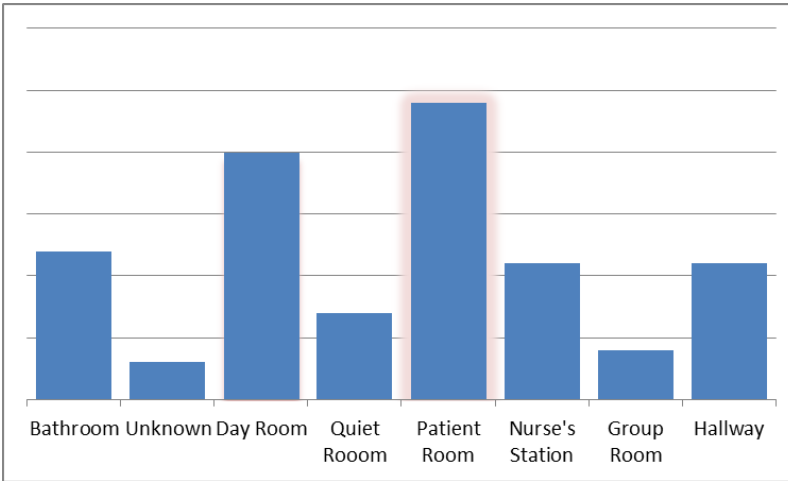
- Thursday & Friday are busy days for admissions and discharges
- Patients experience honeymoon phase for ~72 hours until they cannot maintain current function

# What time do falls occur?



- Not surprising
- What is going on at these times?
  - Sundowning
  - Fatigue
  - Dinner
  - Admissions
  - Shift change
- Changes
  - Implemented an extra staff member

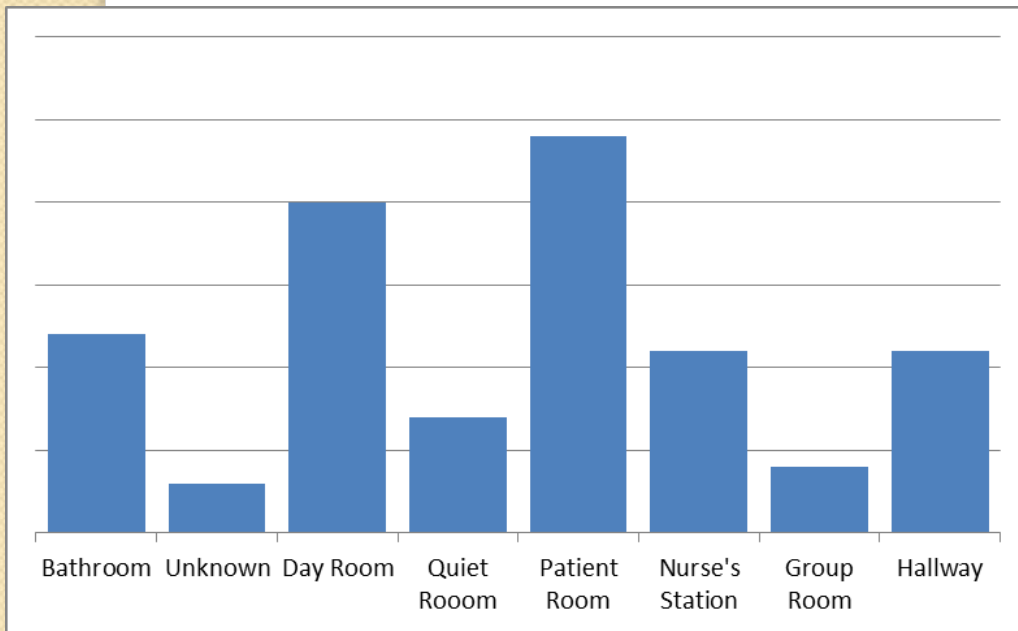
# Where falls occur





# Goal: Restore Previous Function

- Keep patients mobile
  - Sedation and restraints are things we try to avoid



# Recent exploration:

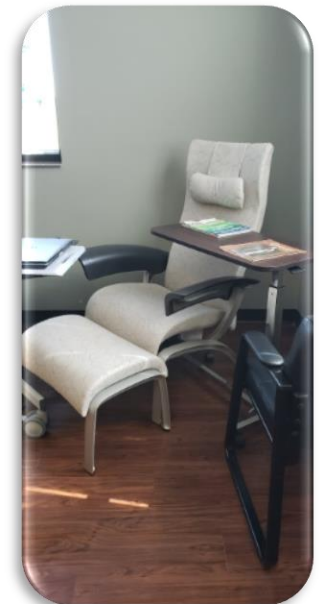
- Video monitoring
  - Falls after bed exit
    - Ocuvera- not available
  - Many patients intentionally sit on the floor, but without a witness, it counts as a fall
    - AvaSure- \$\$\$

Adjacent to nurse's station, used for patients with increased monitoring



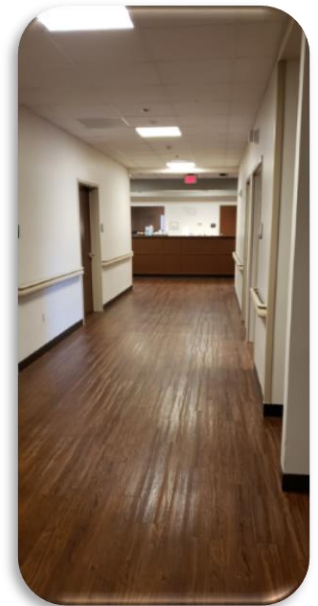
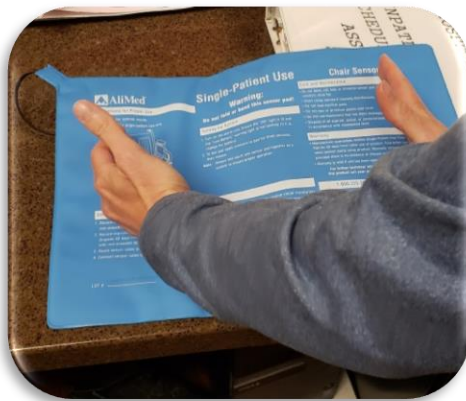
# Chairs

- How is fatigue affecting our patients?
- Are seating options causing trunk fatigue?
- 2 Broda chairs are almost always in use



# Alarms- helpful, but...

- TABS
  - Patients take them off
- Chair
  - Have ~ 2 second delay with patients <120 lbs



# Beds



- Bed Alarms
  - Often do not set them off until they are completely out of bed
  - Announce that an exit has happened rather than imminent
- In General...
  - Many of our patients have not slept in an actual bed in years.
  - Utilizing recliner prior to admission

# Suggestions from AHRQ and the VA: Focus on Reduction of Injury Risk

## Focus on Injury Risk Reduction

- Eliminate sharp edges
- Reduce/eliminate restraints
- Hip protectors
- Floor mats
- Low beds

## Equipment/Environmental Considerations

- Eliminate sharp edges
- Reduce/eliminate restraints
- Stable seating/furniture
- Self-locking wheelchairs
- Reduce clutter
- Lighting

- <https://www.patientsafety.va.gov/professionals/onthejob/falls.asp>
- [https://www.patientsafety.va.gov/docs/fallstoolkit14/falls\\_implementation\\_%20guide%2002\\_2015.pdf](https://www.patientsafety.va.gov/docs/fallstoolkit14/falls_implementation_%20guide%2002_2015.pdf)
- [https://www.patientsafety.va.gov/docs/fallstoolkit14/floor\\_mat\\_guide\\_042114v2.pdf](https://www.patientsafety.va.gov/docs/fallstoolkit14/floor_mat_guide_042114v2.pdf)

# Additional Suggestions: from AHRQ and the VA

## Prevent and/or Assess for Delirium

- Hospital Elder Life Program (HELP) for Prevention of Delirium
- AHRQ Delirium Evaluation Bundle (Tool 3J)

## Other

- Communication strategies
- Diversional activities
- Monitoring activities
- Anticipate needs (Purposeful rounding)
- Medication review specific to agitation

- <https://help.agscocare.org/>
- <https://www.ahrq.gov/professionals/systems/hospital/fallpxtoolkit/fallpxtk-tool3j.html>
- <https://www.ahrq.gov/professionals/systems/hospital/fallpxtoolkit/fallpxtk3.html#note9>
- [https://www.patientsafety.va.gov/A\\_Toolkit\\_Patients\\_At\\_Risk\\_for\\_Wandering.asp](https://www.patientsafety.va.gov/A_Toolkit_Patients_At_Risk_for_Wandering.asp)

*The content in this document was originally shared as part of a CAPTURE Falls Collaborative Support Call on July 23, 2019*



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