

Behaviors that Support Safe Systems: Making Patients and the Workplace Safer

Jessica Behrhorst, MPH, CPPS, CPQH, CPHRM

Tuesday, October 18, 2022, 12:00 p.m. – 1:00 p.m. CT/11:00 a.m. – 12:00 p.m. MT

Register [HERE!](#)

This interactive session is for healthcare staff and leaders interested in learning about the essential elements of establishing and maintaining a culture centered around patient safety in their department or organization. The topics covered in this course include foundations for building a culture of safety, driving improvement in patient safety, and supporting staff safety.

Who Should Attend?

- ✓ **Critical Access Hospital Staff**
- ✓ **Long-Term Care Facility Staff**
- ✓ **Hospital Human Resource Managers**
- ✓ **Frontline workers**
- ✓ **Healthcare Leaders**
- ✓ **Public Health Professionals**
- ✓ **Emergency Preparedness Professionals**
- ✓ **Nursing Staff**

For more information about the UNMC College of Public Health's ECHO program for Critical Access Hospitals, click [here](#).

Jessica Behrhorst, MPH, CPPS, CPQH, CPHRM Senior Director for Healthcare Improvement (IHI)

Jessica Behrhorst, MPH, CPPS, CPQH, CPHRM, Senior Director for Healthcare Improvement (IHI), works in the areas of patient safety, workforce safety, and high reliability. She is faculty for the IHI Patient Safety Executive Development Program and on Redesigning Event Review with Root Cause Analysis and Action (RCA2). During her time at IHI, she has led large-scale projects with both government agencies and private sector hospitals and health systems. She has presented her work on (RCA2) and Improving the Culture of Safety at various regional and national meetings. She has also worked on research projects involving reducing Sepsis mortality and access to healthcare for underserved populations. Prior to Joining IHI, she served as the Assistant Vice President of Quality & Patient Safety at Ochsner Health System, where she helped set the strategic priorities in quality and patient safety and oversaw various projects involving patient safety, performance improvement, regulatory readiness, ambulatory nursing, and quality outcomes. Jessica received her bachelor's degree from Tulane University and her Master of Public Health Degree from the Louisiana State University School of Public Health. She is a Certified Professional in Patient Safety (CPPS), a Certified Professional in Healthcare Quality (CPHQ), and a Certified Professional in Healthcare Risk Management (CPHRM).

