**OPT-IN PHONE SCRIPT TEMPLATE**

**Study:**Study Name – IRB# 0000.00.00  **--------------------------------------------------------------**

Can I please speak with [*preferred first name*] [*last name*]?

*If* *patient is not available or busy, ask for a good time to call back or leave your name and a call back number.*

*If patient answers, proceed to the following script:*

Hello Mr./ Ms. [*last name*], my name is \_\_\_\_\_\_\_ from the University of Nebraska Medical Center. When you’ve visited Nebraska Medicine in the past, you agreed to let us review your records to see if you might be eligible for research studies. You may be eligible for a study [one sentence explanation of the study here]. Would you be interested in learning more about this study?

*If they say no:*

Thank you for your time. We will not contact you about this study again.

*If yes, give the explanation of the study, purpose, and consenting process:*

[Explain the study, purpose, and consenting process]

**Do you have any questions? If you are interested, we can look at scheduling your first appointment.**

**Voicemail Script -------------------------------------------------------------------------------------**

Hello Mr. /Mrs. \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_, my name is \_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_\_ from the University of Nebraska Medical Center/Nebraska Medicine. I am calling you today about a research study for which you may be eligible. If you would like to learn more, please call \_\_\_\_\_\_\_, otherwise, we may attempt to contact you again. Thank you for your time.

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*If they bring up not wanting to be contacted in the future for* ***ANY*** *studies:*

Unfortunately, I am not authorized to do that for you on your behalf. You will need to speak directly with Patient Access Services to update your contact preferences. If now is a good time, I’m happy to transfer you or I can give you their number to call when it’s convenient for you.

**-Patient Access Services: 402-559-4222 (Only available weekdays 8-5pm)**

Once you are connected to them, let them know you want to change your preferences on research questions so that you don’t get contacted for research studies.