

# Community Resources for Students and Staff

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# HOUSING INSECURITY & COMMUNITY ASSISTANCE PROGRAMS

## Housing Insecurity

Omaha (Douglas County)

### Douglas County CARES Act Rental Assistance Program

- Will need to submit all supporting documents (e.g., proof of financial hardship due to COVID19, accurate contact information for your landlord)
- Call: 402-444-7232, Monday through Friday, 8 a.m. to 4:30 p.m.

## Legal Assistance

Nebraska

### COVID-19/Disaster Relief Hotline Provided by Legal Aid of Nebraska

- Call 1-844-268-5627 and leave your name, phone number, details of the problem and the assistance needed, and county. Callers will receive a call back from Legal Aid staff.
- The types of legal issues associated with COVID-19 Hotline include:
  - Tenants with rent issues, including those facing eviction
  - Debt problems, including debtors with garnishments or ordered to appear at a debtor's exam
  - Mortgage foreclosures, including advising on options for delinquent payments
  - Unemployment insurance denials
  - Employee rights, including sick leave and wage payments
  - Government benefits available to low-income persons such as ADC, SNAP, AABD, and SSI
  - Medicaid and medical insurance claims
  - Drafting wills, health care power of attorney, and transfer on death deeds
  - Domestic abuse and safety issues
  - Elder abuse and exploitation
  - Access to education

### Kinney Mason Law Firm

- Call 402-452-1918
- Offering free legal help for people in domestic violence/family threat situations or those that need help establishing a Health Care Power of Attorney

### Nebraska Immigrant Legal Assistance Hotline

- Email: [info@immigrantlc.org](mailto:info@immigrantlc.org)
- Call: 402-898-1349

Iowa

### COVID-19/Disaster Relief Hotline Provided by IA Legal Aid

- Call 1-800-332-0419 Monday through Friday, 9 a.m. to 4 p.m.
- Helps with evictions, unemployment benefits, domestic violence issues.

## Bills and Utility Assistance

### Omaha (Douglas County)

#### [Douglas County Utility Assistance Program](#)

- Will need to submit all support documents (e.g., proof of financial hardship due to COVID19)
- If you need application assistance, call Dollar Energy Fund at 1-888-650-9132 to find a local partnering agency.

#### [OPPD Energy Assistance Program \(EAP\)](#)

- Financial assistance to help cover the emergency energy needs of households located within the 13-county OPPD service area.
- Contact OPPD Customer Service at 1-877-536-4131

### Nebraska

#### [Low Income Energy Assistance Program \(LIHEAP\)](#)

- Federal program offering financial assistance to low-income households with emergency energy needs.
- Apply online at [ACCESSNebraska](#)
- Call 402-595-1258 or 1-800-383-4278

### Nationwide

#### [Dollar Energy Fund Agency Finder](#)

- Connect with programs near you that aid with clothing, food, health services, childcare, and more.

#### [United Way](#)

- Call 211
- Assistance with resources for housing costs and paying bills

## Transportation and Moving Assistance for Students

#### [Omaha Rapid Bus Transit \(ORBT\)](#)

- FREE for the time being

#### [U-Haul](#)

- 30 days free self-storage for new customers with college IDs
- Email: [info@collegeboxes.com](mailto:info@collegeboxes.com)
- Call: 866-269-4887

## FOOD PANTRY AND RELATED RESOURCES

(Updated 9/1/2021)

### [Food Bank for the Heartland List of Partners](#)

- State of Nebraska and Western Iowa

## Omaha

### [Maverick Food Pantry](#)

- Complete this [Request Form](#) using a UNO/UNMC email address
- Requests for food packages can be submitted through an easy online form twice per week. Each package contains approximately two days' worth of non-perishable items and personal hygiene products.

### [Open Door Mission](#)

- Timberlake Outreach Center: 2107 E Locust St Omaha, NE 68110 • 402-829-1510
- Elkhorn Family Outreach/Donation Center: 1620 N 203rd St • Elkhorn, NE 68022
- Shopping open from Tuesday-Saturday 10 a.m. to 4 p.m., closed Sunday/Monday
- Free clothing, shoes, toys, household items, diapers, and food pantries.

### [Together Omaha](#)

- 812 S 24th Street Omaha, Nebraska 68108 • 402-345-8047
- Monday-Thursday 10 a.m. to 3:30 p.m. • Friday 10 a.m. to 2 p.m.

### [Project Hope Food Pantry](#)

- 6201 North 60th Street, 68104 • 402-453-7649
- Monday, Wednesday, & Friday 11 a.m. to 2:45 p.m.
- Located in the lower level of Shepherd of the Hills Lutheran Church.

### [Salvation Army Food Pantry](#)

- Burrows Center 6101 NW Radial Highway
- Monday, Tuesday, Thursday, Friday 9 a.m. to 11 a.m., 1 p.m. to 3:30 p.m.

## Kearney

### [Loper Pantry \(UNK\)](#)

- Office of Student Diversity and Inclusion • First floor of Nebraskan Student Union
- Monday through Friday 7 a.m. to 7 p.m.; Saturday and Sundays 11:30 a.m. to 7 p.m.

### [Jubilee Center](#)

- 1920 Central Ave, Kearney 68848 | 308-234-3880
- Monday, Wednesday, Friday 1:00pm-5:00pm, Tuesday 9:00am-1:00pm

### [Community Action Partnership of Mid-Nebraska Resource Page](#)

## Lincoln

### [Food Bank of Lincoln](#)

- 4840 Doris Bair Circle, Suite A, Lincoln, Nebraska 68504 • 402-466-8170
- Monday-Friday 8 a.m. to 4:30 p.m.
- Email: [info@lincolnfoodbank.org](mailto:info@lincolnfoodbank.org)

### [UNL Food Pantry Resource List](#)

- Select resources in the Lincoln community

## Norfolk

### [Northeast Community College Food Pantry](#)

- Food Pantry all users must first fill out an [Intake Form](#)

## Scottsbluff

### [Our Lady of Guadalupe Church Food Pantry & Soup Kitchen](#)

- 1102 12th Ave Scottsbluff, 69363 • 308-632-2845
- Food pantry available Monday through Friday 11 a.m. to 5:30 p.m.

### [Potter's Wheel Ministries Food Pantry](#)

- 111 E. Overland, Scottsbluff 69361 • 308-633-2888
- 1 p.m. to 3 p.m. on Tuesdays & Thursdays only. Please call to obtain a voucher.

### [Community Action Partnership of Western Nebraska \(CAPWN\)](#)

- Call 308-635-3089 and leave a contact number for a callback and provide total household income information
- If eligible, arrangements will be made for food pick-up

### [Panhandle Partnership Resource List](#)

## Iowa

### [Open Door Mission](#)

- Council Bluffs Family Outreach/Donation Center • 1612 Avenue D, Council Bluffs, 51501
- Free clothing, shoes, toys, household items, diapers, and food pantries.
- Shopping open from 10 a.m. to 4 p.m. Tuesday through Saturday, closed Sunday/Monday

### [Southside Helping Hands Pantry](#)

- 1919 S 10th St., Council Bluffs 51501
- Call for Hours: 712-322-8122

### Trailblazers Pantry

- 815 N 16th St., Council Bluffs 51501
- Call for Hours: 402-510-7025

### Iowa Food Bank

- Servicing outside of Western Iowa

## **CHILDCARE RESOURCES**

### Omaha

#### Their Space Omaha

- Childcare and tutoring drop-off options for working parents

#### Treefort

- Drop-in childcare for infants to school age

#### School Day at the J

- Childcare option for kindergarten through sixth grade students enrolled in a remote learning program

#### Do Space After-School Club

- Free program featuring STEAM-related activities for elementary and middle school students.
- All programming is hosted Monday through Thursday at 5 p.m. at Do Space. Register [here](#) for this month's class.

#### Nebraska Medicine Internal Child Care Resources

- There are two internal lists, which will include information that was self-submitted by Nebraska Medicine colleagues: one list for those requiring care and one list for those who may be able to help. These lists can be viewed [here](#), using the password "dependent." You can also get to this site through the Employee Resources section of NOW or on MyHR.

### Nebraska

#### Nebraska DHHS Child Care Roster

- Roster of licensed childcare and preschool programs in Nebraska. Use the "Find" function ("Ctrl + F") to search by zip code, age, location, etc.

#### Nebraska Child Care Referral Network

- Search for a licensed childcare provider across Nebraska

### Nationwide

#### Swish Boom

- Babysitting app to share resources with your network

### [Nanny Poppinz](#)

- Search for a nanny to meet your family's needs

### [Care.com](#)

- Conduct a search for one-time or long-term childcare providers

## **MENTAL HEALTH SERVICES**

### Nationwide

#### [Emotional PPE](#)

- Free therapy from licensed mental health providers therapists for Health Care providers (e.g., nurses, doctors, medical social workers).

### Nebraska

#### [LifeBridge](#)

- Offers free support and coaching on job stress, work/life balance, difficult life issues for physicians from other specially trained physicians.

## **MISCELLANEOUS RESOURCES**

#### [Community Relay](#)

- A searchable national social care network. Can search by zip code, type of service, and more.

#### [Nebraska Strong: Recovery Project](#)

- Outreach program working with families and communities impacted by COVID-19. Provide free and confidential community-based support and education to help Nebraskans cope.

#### Nebraska Rural Response Hotline

- Information regarding legal assistance, financial clinics, mediation and emergency assistance.
- Available Monday through Friday 8 a.m. to 5 p.m. by calling 1-800-464-0258.

#### [Nebraska Family Helpline](#)

- Available 24/7, 7 days a week by calling 1-888-866-8660